



## CMIO Optimization Support for Connect Care

The Chief Medical Information Office (CMIO) has developed a four-fold optimization pathway to foster continuous learning for those in previous launches. Users can combine facets of optimization from any section, in any order, to best address individual needs. In Self-Directed learning and SmartUser training, users can drive their own learning through the available resources and modules. In Reinforcement (personalization) and Direct Support, Medical Informatics Leads (MILs) and Medical Leaders help champion this learning for their users, while the CMIO Training team provides direct additional training or support.

### Direct Support

Sessions or support are organized by the CMIO Training team.

- Prescribers can register for Optimization classes at the [Bookings - CMIO Thrive Training](#) page
- Additional targeted optimization sessions are facilitated by MILs or CMIO training team members during rounds

### Self-Directed

Users reinforce their **basic** training knowledge through self-directed just-in-time learning.

- Connect Care Manual ([manual.connect-care.ca](http://manual.connect-care.ca)), [Tips](#), [FAQs](#), [Support Forum](#)
- Connect Care Learning Home Dashboard
- Independent learning ([mylearninglink.ahs.ca](http://mylearninglink.ahs.ca))
- Epic Earth ([www.epicearth.com](http://www.epicearth.com))

### Reinforcement

Users reinforce their ability to personalize within Connect Care.

- Personalization growth
  - Independent Learning Module available on MyLearningLink ([mylearninglink.ahs.ca](http://mylearninglink.ahs.ca))
  - Class delivery, initiated and organized by a user group or clinical department via their MIL(s) and/or ZCDH
- Workflow optimization
  - CMIO demo videos ([demos.connect-care.ca](http://demos.connect-care.ca))
  - Group delivery (e.g., rounds)

### SmartUser

Users participate in Epic's online SmartUser (formerly known as "Power User") classes. These can help users become more confident and efficient in using Connect Care. The 1-hour long SmartUser classes are free, virtual, and led by an Epic trainer.

- Schedule and registration via [efficiency.epic.com](http://efficiency.epic.com) (UserWeb login not needed)
- SmartUser classes are also available through Epic's [weLearning](#) (UserWeb login needed; search for "SmartUser")

### Resources

- [Manual: Optimization Training](#)
- Zone CMIO supports (educators, training team members, Zone ACMIO team):
  - North Zone: [cmio.nz@ahs.ca](mailto:cmio.nz@ahs.ca)
  - Edmonton Zone: [cmio.ez@ahs.ca](mailto:cmio.ez@ahs.ca)
  - Central Zone: [cmio.cez@ahs.ca](mailto:cmio.cez@ahs.ca)
  - Calgary Zone: [cmio.caz@ahs.ca](mailto:cmio.caz@ahs.ca)
  - South Zone: [cmio.sz@ahs.ca](mailto:cmio.sz@ahs.ca)



- Zone Medical Affairs:
  - North Zone: [NZ.Privileging@ahs.ca](mailto:NZ.Privileging@ahs.ca)
  - Edmonton Zone: [Edm.MedicalAffairs@ahs.ca](mailto:Edm.MedicalAffairs@ahs.ca)
  - Central Zone: [CZMAprivileging@ahs.ca](mailto:CZMAprivileging@ahs.ca)
  - Calgary Zone: [CAL.MedAffairsConnectCare@ahs.ca](mailto:CAL.MedAffairsConnectCare@ahs.ca)
  - South Zone: [SZ.MedicalAffairs@ahs.ca](mailto:SZ.MedicalAffairs@ahs.ca)
  - Alberta Precision Laboratories: [APL.MedicalAffairs@albertaprecisionlabs.ca](mailto:APL.MedicalAffairs@albertaprecisionlabs.ca)
  - Cancer Care Alberta: [cmio.cca@ahs.ca](mailto:cmio.cca@ahs.ca)
- CMIO Prescriber Support: [help.cmio@ahs.ca](mailto:help.cmio@ahs.ca)