



CMIO Optimization Support for Waves 1 and 2

The Chief Medical Information Office (CMIO) has developed a four-tier optimization pathway to foster continuous learning. Users can combine optimization strategies from any tier, in any order, to best address individual needs. In Tiers 1 and 3, users can select and pace their learning from available resources and modules. In Tiers 2 and 4, Medical Informatics Leads (MILs), Super Users, and Edmonton Zone Clinical Department Heads (ZCDHs) champion continuing optimization for their colleagues and staff.

Tier 1: Self-Directed

Users reinforce their **Basic** training knowledge through self-directed just-in-time learning.

- Connect Care Manual (manual.connect-care.ca), [Tips](#), [FAQs](#), [Support Forum](#)
- Connect Care Learning Home Dashboard
- Independent learning (mylearninglink.ahs.ca)
- Epic Earth (www.epicearth.com)

Tier 2: Reinforcement

Users reinforce their ability to personalize within Connect Care.

- Personalization growth
 - Independent Learning Module available on MyLearningLink (mylearninglink.ahs.ca)
 - Class delivery, initiated and organized by a user group or clinical department via their MIL(s) and/or ZCDH
- Workflow optimization
 - CMIO demo videos (demos.connect-care.ca)
 - Group delivery (e.g., rounds)

Tier 3: Power User

Users participate in Epic's online Power User courses. These can help users become more confident and efficient in using Connect Care.

- 4-minute introduction video at mylearninglink.ahs.ca (search for "MD200" in Courses & Registration)
- Online instruction offered through Epic **Welearning**
 - Self-directed learnings
 - Scheduled Power User facilitated classes

Tier 4: Direct Support

Sessions organized through a clinical department in partnership with the CMIO training team.

- Targeted optimization sessions facilitated by MILs or CMIO training team members during rounds
- Deployment of CMIO Educators to Edmonton Zone sites

MILs and/or ZCDHs are asked to identify users or groups interested in optimization.

Resources

- **Manual: Optimization Training**
- Edmonton Zone CMIO supports (educators and training team members): cmio.ez@ahs.ca
- Edmonton Zone Medical Affairs: medicalaffairs.edmontonzone-physicianresources@ahs.ca
- CMIO Prescriber Support: help.cmio@ahs.ca