



Power User Opportunity for CMIO Learners

What is Power User training?

A Power User is a clinician who uses Connect Care tools optimally. Physician Power User classes promote use of personalizations to improve users' individual efficiency in ways that can be easily shared with colleagues. Training covers more than 140 tips and tricks for getting the most out of the Connect Care experience.

How do can physicians register for Power User training?

Classes are offered through Epic's virtual learning platform. Sessions are available throughout the day on Thursdays and Fridays, ranging from 05:00 to 18:00 MST. Epic has created a 4-minute introduction video, available to all CMIO learners, which covers the program and the steps required to register for classes.

- Find this video on AHS' MyLearningLink (MLL; mylearninglink.ahs.ca) in the "Required Courses" tab under your "CMIO role" → "Optimization" → "MD200 Introduction to Power User".
- You can also find this video by searching MLL for "MD200".

What are physicians saying about Power User training?

"Power User courses have helped to vastly improve my use of Connect Care, and the quick tips and tricks have been easy to share with my colleagues. Users will find the format easy to follow; there are multiple topics to choose from, and it will boost your confidence and efficiency in a short period of time. I highly recommend!"

- Dr. Tracy Graham

"Power User training is all about becoming more efficient using Connect Care. Sharing the many tips, tricks, and short cuts with colleagues can improve use for everyone."

- Dr. Jacques Romney

"The Power User course was a great investment of my time - the efficiency tips and techniques I learned are invaluable and I would highly recommend the Power User course to any clinician who wants to get as much as possible out of Connect Care."

- Dr. Marc Shaw

Who is the intended audience for Power User classes?

Power User training will benefit any Connect Care user who has completed CMIO basic and personalization training. This opportunity is strongly recommended for anyone looking for opportunities to improve their own expertise and efficiency in using Connect Care.

While any provider is welcome, those who struggle with Connect Care are more likely to benefit from one-on-one help. To arrange more focused help, please reach out to your Zone's Medical Informatics Lead or contact help.cmio@ahs.ca.

What is the format of the classes?

The training sessions are hosted by Epic trainers online. Each class consists of one hour of fast-paced presentation followed by an optional hour for questions and hands-on exercises. The format varies by session, but generally consists of the trainer demonstrating high-value personalization or efficiency strategies. Attendees can also choose to do the exercises on their own schedule.

How many sessions are there and what is covered?

Power User classes are available to meet different clinical practice needs. Users can choose whichever classes suit their clinical interests and needs. Below is a list of available courses at the time of publishing.



In the introduction video on MLL (“MD200 Introduction to Power User”), users will learn how to find the latest schedule of offerings.

- **MD201 Introduction to Power User:** An overview of the program. Explore tools your organization can use to measure your use of Epic and learn tips you can put into practice immediately.
 - *NOTE: This is the only mandatory class in the series and must be taken prior to registration for other Power User classes.*
- **AMBMD202 Ambulatory Quick Wins:** Learn how to set up your workspace, optimize your schedule, efficiently document diagnoses, and what you can control in the Wrap Up activity.
- **IPMD202 Inpatient Quick Wins:** Learn how to set up your workspace, optimize Patient Lists, optimize Notes, and cover In Basket efficiency tips.
- **EDMD202 ED Quick Wins:** Learn how to set up your workspace, optimize Track Board, hide buttons you rarely use, and cover efficiency tips for the Dispo activity.
- **OBMD202 OB Quick Wins:** Learn how to set up your workspace including the Grease Board and Schedule to support your workflows, cover strategies to efficiently use orders and Order Sets, and how to use the documentation tools in Epic for your unique documentation needs.
- **SURMD202 Surgeon Quick Wins:** Learn strategies for schedule management, User Order Set creation, medication reconciliation, report on patient outcomes with SlicerDicer, and how to use mobile tools to complete documentation on the go.
- **MD203 Reviewing the Chart:** An orientation to the tools that can get you through patient review with an emphasis on optimization and efficiency. Learn about Chart Review, Snapshot, Results Review, Synopsis, and Timeline.
- **MD220 Introduction to SmartTools:** Focuses on the documentation tools you can use in Epic. Learn the terminology of the tools, find and use SmartTexts, SmartLinks, and SmartLists. Learn to create, edit, and share your own templates using SmartPhrases.
- **MD224 SmartTools Part 1:** Learn about building your own templates with SmartPhrases and using SmartLinks to include data such as lab results and imaging results in your notes.
- **MD225 Smart Tools Part 2:** Learn how to build your own SmartLists, set personal defaults, build a list of other SmartTools, and build an optional SmartList.
- **MD206 Ambulatory Orders:** Learn common keyboard shortcuts, basic and advanced preference list strategies, editing multiple orders, building user order panels, and setting up your user SmartSets.
- **IPMD206 Inpatient Orders:** Learn keyboard shortcuts to enter orders, manage orders preference lists, build user Order Sets, create your own order panels, and see how you can use mobile device to manage orders on the go.
- **MD207 In Basket:** Learn how to filter and sort your messages, optimize the In Basket display, create and use Quick Actions, share your In Basket with support staff, and how to search In Basket.
- **MD208 Reporting:** Focuses on using the data in Epic for your analytic needs. Learn about the Analytics Catalog, building reports in the Reporting Workbench, and using your Radar dashboards.
- **MD209 Mobile iOS:** An overview of mobile tips and tricks, presented on an iOS device. Learn about using Haiku, Canto, and Unified Communications to support your workflows on the go.
- **MD210 Mobile Android:** An overview of mobile tips and tricks, presented on an Android device. Learn about using Haiku and Unified Communications to support your workflows on the go.
- **MD211 NoteWriter:** Learn which SmartLinks can launch NoteWriter functionality, how to create and use macros, how patient entered data can be used in your notes, and how the SmartData created with Notewriter can be used in reporting.
- **MD212 SlicerDicer:** Learn to summarize data and build dashboard components from SlicerDicer sessions.