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## Power User Opportunity for CMIO Learners

### What is Power User training?

A Power User is a clinician who uses Connect Care tools optimally. Physician Power User classes promote use of personalizations to improve users' individual efficiency in ways that can be easily shared with colleagues. Training covers more than 140 tips and tricks for getting the most out of the Connect Care experience.

### How do can physicians register for Power User training?

Classes are offered through Epic's virtual learning platform. Sessions are available throughout the day on Thursdays and Fridays, ranging from 05:00 a.m. to 18:00 p.m. MST. Epic has created a 4-minute introduction video, available to all CMIO learners, which covers the program and the steps required to register for classes.

- Find this video on AHS' MyLearningLink (MLL; [mylearninglink.ahs.ca](http://mylearninglink.ahs.ca)) in the "Required Courses" tab under your "CMIO role → Optimization → MD200 Introduction to Power User".
- You can also find this video by searching MLL for "MD200".

### What are physicians saying about Power User training?

*"Power User courses have helped to vastly improve my use of Connect Care, and the quick tips and tricks have been easy to share with my colleagues. Users will find the format easy to follow; there are multiple topics to choose from, and it will boost your confidence and efficiency in a short period of time. I highly recommend!" - Dr. Tracy Graham*

*"Power User training is all about becoming more efficient using Connect Care. Sharing the many tips, tricks, and short cuts with colleagues can improve use for everyone." - Dr. Jacques Romney*

*"The Power User course was a great investment of my time - the efficiency tips and techniques I learned are invaluable and I would highly recommend the Power User course to any clinician who wants to get as much as possible out of Connect Care." - Dr. Marc Shaw*

### Who is the intended audience for Power User classes?

Power User training will benefit any Connect Care user who has completed CMIO Basic and Personalization training. This opportunity is strongly recommended for anyone looking for opportunities to improve their own expertise and efficiency in using Connect Care.

While any provider is welcome, those who struggle with Connect Care are more likely to benefit from one-on-one help. To arrange more focused help, please reach out to your Zone's Medical Informatics Lead or contact [help.cmio@ahs.ca](mailto:help.cmio@ahs.ca).

### What is the format of the classes?

The training sessions are hosted by Epic trainers online. Each class consists of one hour of fast-paced presentation followed by an optional hour for questions and hands-on exercises. The format varies by session, but generally consists of the trainer demonstrating high-value personalization or efficiency strategies. Attendees can also choose to do the exercises on their own schedule.



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## How many sessions are there and what is covered?

Power User classes are available to meet different clinical practice needs. Users can choose whichever classes suit their clinical interests and needs. Below is a list of available courses as of December 2020.

- **MD201: Introduction:** Getting started with the program; how to read a Provider Efficiency Profile (PEP); gain access to a special training system; a sample of five tips.  
*NOTE: this is the only mandatory class in the series and must be taken prior to registration for other Power User classes.*
- **AMBMD202: Ambulatory Quick Wins:** Setting up your workspace; optimizing schedule; hiding buttons you rarely use; optimizing lists with the wrench; User Dictionary; quick and easy note tips.
- **EDMD202: Emergency Department Quick Wins:** Setting up your workspace; optimizing Track Board; hiding buttons you rarely use; User Dictionary; efficiency tips for the Dispo activity.
- **IPMD202: Inpatient Quick Wins:** Setting up your workspace; optimizing Patient Lists; User Dictionary; optimizing Notes; In Basket efficiency tips.
- **MD203: Reviewing the Chart:** Personalizing Chart Review, Snapshot, and Result Review; Problem-Oriented Charting; charting before the patient arrives.
- **MD204: Notecraft Part 1:** Basic SmartLinks; advanced and lab SmartLinks; user SmartPhrases; sharing SmartPhrases with colleagues; searching for SmartPhrases.
- **MD205: Notecraft Part 2:** Creating SmartLists; setting personal defaults; user SmartLists; advanced Lists; Notewriter documentation; advanced Notewriter Macros.
- **AMBMD206: Ambulatory Orders:** Optimizing the refill process; basic and advanced preference list strategies; editing multiple orders; routing to multiple pharmacies.
- **IPMD206: Inpatient Orders:** Using shortcuts to get to Orders and enter orders; managing personal Inpatient preference lists; managing User Order Sets; creating Order Panels; using mobile devices to manage orders on the go.
- **SURMD206: Surgical Orders:** Creating user preference lists; creating User Order Sets; medication reconciliation efficiency; keyboard shortcuts.
- **MD207: In Basket:** In Basket filtering and sorting; optimizing the In Basket display; creating and using Quick Actions; sharing In Basket with support staff; searching In Basket.
- **MD208: Reporting:** Monitoring patient population by understanding how to effectively use SlicerDicer and Reporting Workbench.