

# **Connect Care Professional Charge Supports**

## What are Professional Billing Charges?

Connect Care can help physicians who seek an easier way to record the services they provide and keep track of the associated billing codes and modifiers ("charges"). For physicians who have arranged for billing management, as well as charge capture, Connect Care additionally takes care of claim submission and reconciliation.

## **How are Professional Charges Recorded?**

Service Code Capture (SCC) is an activity within the Connect Care clinical information system (CIS) that facilitates charge capture, providing many ways to automate billing processes so they take as little time as possible. Physicians can bill more accurately and efficiently, with decreased data-entry burdens, while still protecting patient safety and the privacy of physician information.

SCC can be extensively personalized. The few codes frequently used by a physician can be set up with the modifiers and clinical details most common for a specific practice, then made available via speed-buttons that dramatically reduce clicks and data entry. Behind the scenes, SCC collates patient demographic, date of service and insurance information ready for print or electronic extract in forms that third party billing management services can use.

### Where is SCC?

SCC is available as an activity (tab) within any chart (inpatient, ER, outpatient, etc.). Links to its functions are also provided in many streamlined workflows, like Express Lanes. Access to SCC is also easily had while viewing any patient list. And lists can be customized to display whether billings are missing from, for example, groups of inpatients. One can jump directly into SCN from the patient list.

The "My Reports" tool within Connect Care has a "Library" with a "My Billing Codes" report. Look this up, make it a favourite, and use it to generate lists for print (to pdf) or spreadsheet output.

#### Who has access to SCC?

All physicians who use Connect Care will have access to SCC.

## How can I learn how to use SCC and to Personalize for Efficiency?

A section of the Connect Care Physician Manual deals with billing and will continue to be enhanced with tips for physicians, demonstrations and important information:

Manual: Professional Billing

