Physician Training

How are Physicians Trained for Connect Care?

Effective training is one of the most powerful predictors of clinical information system (CIS) adoption. Training needs to reflect physician workflows, accommodate different learning styles, and empower for personalization. The Connect Care physician training strategy serves these goals by having physicians train physicians, offering flexible pathways to competence and supporting different learning styles. The approach and process is explained in a short online presentation.

What are the Phases of Training?

Training occurs in three phases. **Basic** training covers essential skills for logging on, navigating Hyperspace and using common functions safely. **Personalization** training teaches how to shape CIS workflows to suit individual needs, promoting a more satisfying and efficient experience. **Optimization** training consolidates meaningful use while introducing more advanced tools for supporting best practice. Basic and Personalization training occur pre-launch, while Optimization training occurs post-launch.

How is Training Delivered?

All phases of training blend self-directed (online), directed (classroom and virtual classroom) and experiential (case-based) learning methods. Learning management occurs through MyLearningLink (mylearninglink.ahs.ca), where physicians can find the training track they are registered for and the competency assessment that must be satisfied. MyLearningLink works on AHS and non-AHS devices, on and off the AHS intranet.

When does Training Begin?

Training activities are keyed to launch activities. Working backwards, Personalization training occurs within 1 month pre-launch and Basic Training 1 to 2 months before that. There are many options offered for instructor-lead training sessions, including early and late in the day on weekdays and weekends.

How does Registration and Scheduling Happen?

Training is delivered in different tracks (over 20 in total) to fit different clinical practice profiles. Physicians are matched to an appropriate launch wave and training track(s). Zone Medical Affairs facilitates this by using physician roles, privileges and site attachments to pre-register in best-match training tracks. Physicians are alerted by an email providing instructions and links to gather information about scheduling preferences. Session allocations happen on a best-fit, first-respondent basis, with the resulting schedule and expectations again distributed via email.

What must be Completed to gain CIS Access?

Basic Training courses provide all the knowledge needed to attain 80% or better on a simple competency assessment (End User Proficiency Assessment, EUPA). All users must demonstrate basic competency before gaining access to the system. In addition, all users must complete and attest to privacy awareness training. Thereafter, access is provided to the production system and Personalization training and activities can proceed.

Where can more information be found?

- Principles: Physician Training
- Backgrounder: Physician Training
- FAQ: Physician Training
- Orientation: Physician Training