My Sticky Notes (Personal Comments)

Purpose

Personal comments ("My Sticky Note") are a "Comment" type of clinical communication available for all clinicians to use for all patient charts in all clinical contexts (e.g. outpatient, inpatient, ER, OR, etc.). These support simple annotations to a patient chart that can only be seen by the author. My Sticky Notes cannot be shared, and have properties listed below.
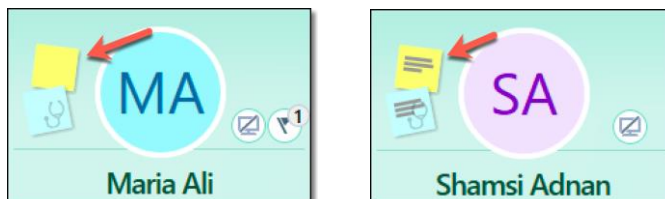
Use Cases

✓   *Indicate one or more non-medical topics that a patient wants to re-visit at future encounters.*

✓   *Record of a few notables about patient's family, friends, interests, hobbies or occupational happenings that can help initiate conversations and establish a (re)connection.*

✓   *Notes about emotional, social or other private considerations that affect interactions but need only be known to the author.*

✗   *Any information that would be more usefully shared with a clinical area (department, specialty) or team, such as factors affecting patient compliance with therapies.*

✗   *Any information that should be documented as a formal part of the medical record, where tools like patient care coordination notes are also shared and span all encounters.*
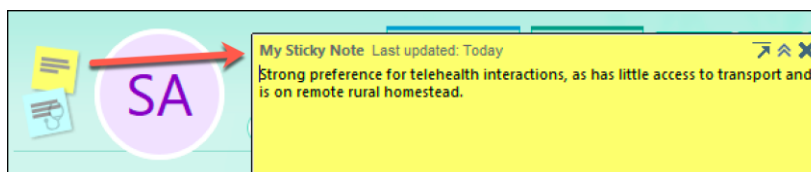
User Experience

Storyboard

- A My Sticky Note icon appears at the top of the patient storyboard as a yellow icon.
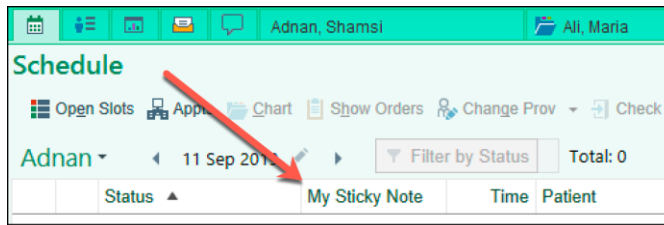

- A My Sticky Note that already contains a comment is indicated by an icon with lines.
- Hovering over icon reveals content. Selecting icon opens the My Sticky Note for editing.

Schedule

- A My Sticky Note icon appears in default appointment lists and can be added and repositioned in customized appointment lists. The icon reveals if content is present and is selectable.

Patient Lists

- Both a My Sticky Note icon (visually indicating empty or not and clickable to edit) column and a My Sticky Note text column can be added and repositioned in custom patient lists.

Properties

What	Name	"My Sticky Note"
	Type	Comment
	Description	Short shared comments categorized by specialty, one per specialty group.
Where	Chart	✓ Storyboard, ✗ Snapshot, ✗ Inpatient Summary
	Lists	✓ Can be added to Custom patient lists, viewable only to author.
	Schedule	✓ Can be added to Appointment lists, viewable only to author.
	Context	✓ Inpatient, ✓ Outpatient, ✓ ER, ✓ Other; attached at level of Patient
When	Duration	✓ Permanent, ✗ Purge
	Archive	✗ No history, latest edit over-writes and deletes any past content.
Who	View	✓ Current logged on user, ✗ Other users, ✗ Provider Portal, ✗ Patient Portal
	Edit	✓ Current logged on user, ✗ Other users
	Share	✗ Viewable, ✗ Printable (only printable in lists opened by author)
Why	Purpose	Personal comments can facilitate continuity of interaction with patient, such as notes about personal interests, family events, pets and other links to past conversations.
How	Text Tools	✓ Plain text, ✗ Font/Style, ✗ Spelling
	Length	Max 500 characters
	SmartText	✗ SmartLinks, ✗ SmartPhrases, ✗ SmartLists
	SmartLink	✓ ".mysticky"
	Patient List	✓ "My Sticky Note" - clickable status icon. ✓ "My Sticky Note Text" – content of sticky note comment.
	Alerts	✗ Hyperspace, ✗ Haiku, ✗ Canto, ✗ Limerick

Alberta Health Services

Resources

- Manual: Communications
- Norm: Clinical Communication