Specialty Sticky Notes (Specialty Comments)

Purpose

"Specialty Sticky Notes" (Specialty Comments) are a "Comment" type of clinical communication available to all prescribers for all patients in all contexts (e.g. outpatient, inpatient, etc.). They are used to share simple chart annotations for prescribers in the same clinical area (specialty), with properties listed below.
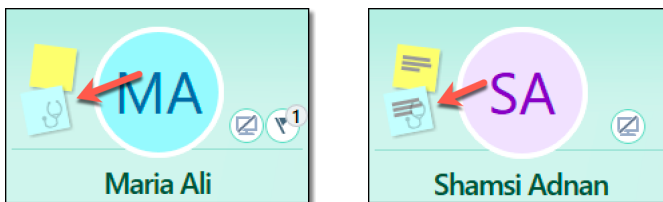
Use Cases

- ✓ *Share one or more observations that might be important "heads-up" signals to other members of a specialty team respecting patient, social or environmental factors that may affect the process and outcomes of specialty care.*

- ✗ *Any information that should be documented as a formal part of the medical record, where tools like patient care coordination notes are also shared and span all encounters.*
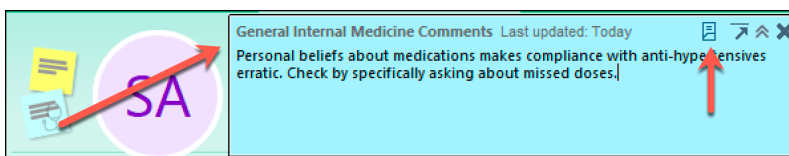
User Experience

Storyboard

- A Specialty Sticky Note icon appears at the top of the patient storyboard as a blue icon.
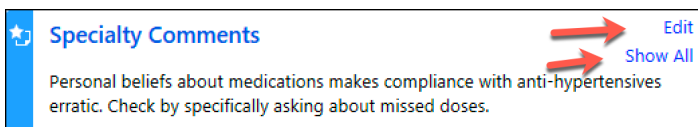

- A Specialty Sticky Note that already contains a comment is indicated by an icon with lines.
- Hovering over the icon reveals content. Selecting the icon opens the Note for editing.
- Selecting the "Show All" icon within the note will reveal a list of all non-null Specialty Sticky Notes.
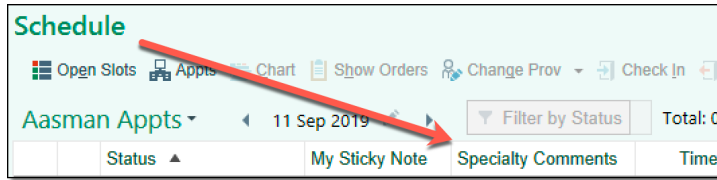

Snapshot

- The Specialty Comments section of the patient Snapshot (Chart Review) allows SmartText editing of the current specialty note and a pop-up view of all non-null Specialty Sticky Notes.

Schedule

- A Specialty Sticky Note icon column can be added to customized appointment lists.

Patient Lists

- A Specialty Sticky Note icon and a Specialty Sticky Note text column can be in custom lists.

Properties

What	Name	"Specialty Sticky Note"
	Type	Comment
	Description	Short, simple, shared text comment attached to patient for specialty use.
Where	Chart	✓ Storyboard, ✓ Snapshot, ✗ Inpatient Summary
	Lists	✓ Can be added to Custom patient lists, viewable by specialty.
	Schedule	✓ Can be added to Appointment lists, viewable by specialty.
	Context	✓ Inpatient, ✓ Outpatient, ✓ ER, ✓ Other; attached at level of Patient
When	Duration	✓ Permanent, ✗ Purge
	Archive	✗ No history, latest edit over-writes and deletes any past content.
Who	View	✓ Specialty users, ✓ Other users, ✓ Provider Portal, ✗ Patient Portal
	Edit	✓ Specialty users, ✗ Other users
	Share	✓ Viewable, ✓ Printable
Why	Purpose	Specialty comments can facilitate coordination and consistency of specialty care by noting personal/social factors affecting things like compliance.
How	Text Tools	✓ Plain text, ✗ Font/Style, ± Spelling (when editing from Snapshot)
	Length	Max 4096 characters
	SmartText	✗ SmartLinks, ✗ SmartPhrases, ✗ SmartLists when edited from Storyboard
		✓ SmartLinks, ✓ SmartPhrases, ✓ SmartLists when edited from SnapShot
	SmartLink	✓ ".specsticky"
	Patient List	✓ "Specialty Comments" - clickable status icon. ✓ "Specialty Comments" – content of sticky note comment.
	Alerts	✗ Hyperspace, ✗ Haiku, ✗ Canto, ✗ Limerick

Resources

- Manual: Communications
- Norm: Clinical Communication

Alberta Health Services