

Primary Health Care







Connect Care Identifiers

- A Guide to their Use





Agenda

- What are they?
- How do I find my new identifiers?
 - My clinic uses eDelivery for results & reports
 - My clinic uses fax or courier for results & reports
- How do I use the updated lab and DI requisitions?
- Are you interested in eDelivery?

New Connect Care Identifiers

All **community** providers across Alberta who order laboratory tests, diagnostic imaging, and other interventions **in community** will be given new Connect Care Identifiers (IDs) to use when ordering.

This includes non-AHS providers.

There are three:

| Connect Care Provider ID | A single ID that identifies the order provider regardless of their location |
|----------------------------|---|
| Connect Care Department ID | Identifies the location where diagnostic imaging is ordered from |
| Connect Care Submitter ID | Identifies the location where laboratory tests are ordered from |

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Use these new identifiers as soon as possible!

- On your lab and DI orders
- This ensures results/reports will be delivered to the location you ordered them from
- Deadline: April 10, 2021 (Wave 3)

Choose from below

- How do I find my new identifiers?
 - My clinic uses eDelivery for results & reports
 - My clinic uses fax or courier for results & reports

See: https://ahs.ca/assets/info/cis/if-cis-cc-wave-3-identifiers.pdf

If your clinic uses eDelivery

- If you receive lab, DI and other reports via eDelivery, your Connect Care IDs should already be loaded in your EMR.
- Clinics affected by Connect Care Wave 3 may also receive an email from AHS eDelivery to confirm which providers work at that location.
- If your EMR is missing your Connect Care IDs, please contact your EMR vendor for support.

What about locums?

 If you are a short-term locum physician who works at a clinic using eDelivery, you must order under the provider you are covering until you are registered with eDelivery, in order to ensure successful result delivery.

If your clinic uses fax/courier

- If you receive lab, DI and other reports via fax or courier, Connect Care IDs are being mailed in a staged manner to providers across Alberta.
- Some providers, including those in the Edmonton and North Zones, may already be using identifiers. We appreciate your understanding if you receive this information a second time.

Mailing schedule

- Provider IDs (grouped by clinic/location): will be mailed to all ordering providers in Alberta.
- Department IDs: will be mailed to clinics across the province.
- Submitter IDs: will be mailed to the former Peace Country region.

If you are in Wave 3 and have not yet received your letter, it should arrive soon.

Identifiers and Connect Care

 Providers in some parts of Alberta will receive their submitter IDs at a later date, in alignment with the <u>Connect Care implementation waves</u>.



Need Help? Have a Question?

ccproviderbridge@ahs.ca



Be sure to include both IDs!

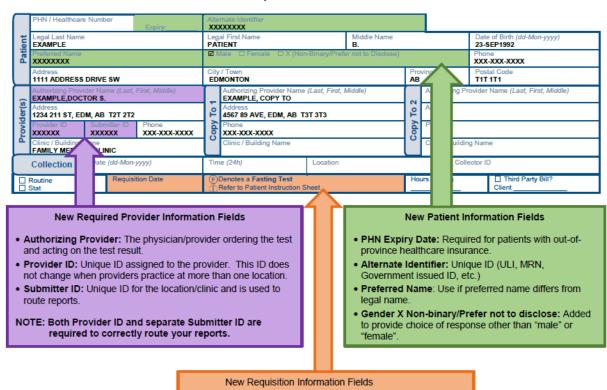
- Connect Care IDs
- Non-Connect Care IDs

This will ensure results can be delivered successfully throughout the province while Connect Care continues to be deployed, no matter where patients go.

DynaLIFE Lab Req

Requisition Header

https://www.dynalife.ca/Requisitions

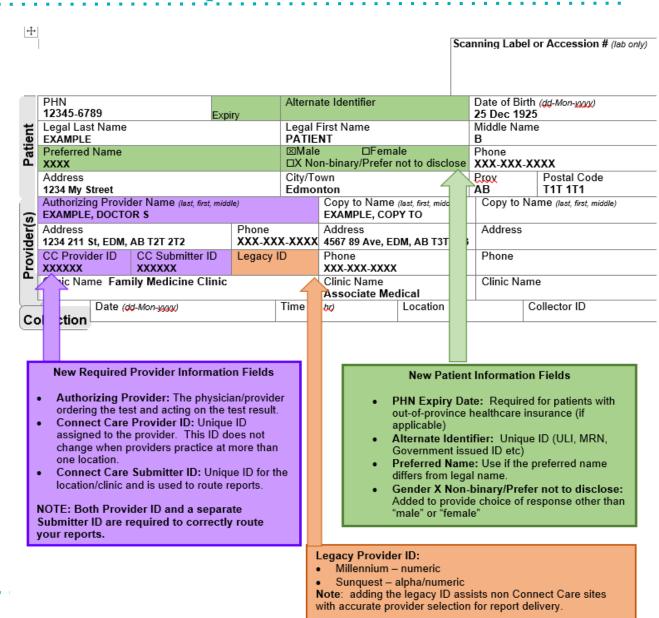


- · Requisition Date: Indicate the date the requisition was issued.
- Denotes tests which require fasting.
- Denotes tests with patient instruction sheets.

How do I use updated Lab and DI requisitions?

APL Req

https://www.alberta precisionlabs.ca/Pa ge13716.aspx.



AHS DI Req

https://www.alber tahealthservices. ca/info/page9911 .aspx.



Computed Tomography (CT) Request

- Complete all fields for your request to be processed
- Fax to Diagnostic Imaging; fax numbers listed at http://www.albertahealthservices.ca/diagnosticimaging
- Urgent/Emergent requests must be discussed by direct consultation with a radiologist

Important - Data for the **bold** and **italicized** fields on this form mus reconciled. These are critical data elements for reconciled.

| □Non-binary/Prefe | er not to d | fisclose (X) Unknown |
|--------------------|----------------------|------------------------|
| it be iliation. | Patient Phone Number | |
| tient Location | | WCB Claim Number |
| vider Phone | | |

ULI ☐ Same as PHN

First Name (Legal)

DOB(dd-Mon-yyyy)

MRN

□ Female

Preferred Facility Inpa Ordering Provider Name (last, first and middle) Pro **Contact Number for Critical Test Results** Provider ID Department ID Provider Fax Provider Address/Location Postal Code City

Last Name (Legal)

PHN

Preferred Name □ Last □ First

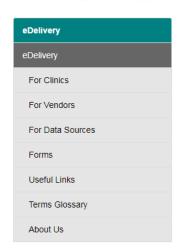
Administrative Gender ☐ Male

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Are you interested in eDelivery?



Home > Information For > Health Professionals > eDelivery



eDelivery

What is eDelivery?

eDelivery is a secure service to electronically deliver patient results from a data source (for example, laboratory tests or diagnostic imaging) to an electronic medical record (EMR). eDelivery assists healthcare providers in having the most up-to-date patient information, thus ensuring the highest quality health care.

How does eDelivery work?

The Electronic Medical Record Business Integration Services (EMR BIS) team at AHS supports the eDelivery service by connecting the AHS and non-AHS data source providers to the EMR systems. eDelivery uses the providers listed in the results to determine delivery location. No patient information is used to determine the delivery location of a result. EMR software is purchased by the clinic.

Contact Us

Email

servicedesk.EMRBIS@ahs.ca

Hours of Service

8 a.m. - 4:30 p.m., Monday to Friday, excluding statutory holidays

Questions about Connect Care?

If you have any questions about how Connect Care will affect eDelivery, please refer to the <u>Connect Care Community</u> <u>Provider Resources</u>.

https://ahs.ca/info/Page15302.aspx

Learn more about Connect Care

Connect Care:

Community: ahs.ca/ccproviderbridge

General: ahs.ca/connectcare

Blog: bridges.connect-care.ca

Email: ccproviderbridge@ahs.ca

Alberta Netcare:

albertanetcare.ca

eDelivery:

ahs-cis.ca/edelivery

CII/CPAR:

actt.albertadoctors.org/PMH/panelcontinuity/CII-CPAR/Pages/default.aspx

<u>albertanetcare.ca/learningcentre/CII-CPAR.htm</u>









