



Charting Principles

Connect Care provides a powerful clinical information system (CIS) for all who work with Alberta Health Services (AHS) to care for Albertans. CIS users can, together, leverage advanced documentation, communication and care management tools to decrease information burdens while increasing the impact of information across the continuum of care.

The following principles inform Connect Care **Charting Etiquette Norms**. Connect Care clinical documentation should be:

- 1. Collaborative**
Effective documentation is a team activity, with all health care providers sharing responsibility for, and dependence on, the quality, credibility and usefulness of the Connect Care health record.
- 2. Care-Centric**
The primary purpose of charting is to enable the best possible health care and outcomes. Secondary purposes, including financial, administrative and investigative imperatives, should not impose charting demands without clinician consideration.
- 3. Comprehensive**
The value of a shared record assumes capture, to the right chart area using the right tools, of all information supporting decision-making where Connect Care is the record of care.
- 4. Current**
Documentation should be completed in a timely manner so that the entire health care team is able to align with the current patient and plan.
- 5. Credible**
Documentation should draw from primary sources, validate content accuracy with patients, and correct erroneous information.
- 6. Credited**
Shared documentation should appropriately attribute external and internal authors, including when documentation of others is updated, modified or copied.
- 7. Curated**
Documentation responsibilities balance recording of new observations with maintenance of enduring observations.
- 8. Chronicled**
Documentation should tell the patient's story, preserving the narrative while exposing the time course of important developments.