# Connect Care



# Finding eLearning Courses

## MyLearningLink for Connect Care

"MyLearningLink" (MLL) is Alberta Health Services' (AHS) online learning management system. It is used to facilitate the registration, scheduling, delivery, completion tracking and assessments (End User Proficiency Assessments, or EUPAs) for Connect Care training. Users can find information about their basic training courses and the dates, times and locations offered.

#### eLearning Courses & Demonstrations

MLL is used to access pre and post Instructor Led Training (ILT) courses, eLearning and demonstration videos. Each eLearning or demonstration is available in MLL as a unique course. Follow these instructions to search for, register, and then complete each recommended eLearning. Suggested or required eLearning(s) will have been identified in invitation email(s), basic training guides, personalization workshops, or optimization guides.

#### Preparing Your Internet Browser for MLL

If this is the first time accessing MLL, be sure to check configuration tips for prescribers:

• Tip: Using MyLearningLink

#### Accessing MyLearningLink

Use Internet Explorer or Edge on AHS computers, or Chrome on non-AHS computers to access MLL:

• mylearninglink.ahs.ca

When prompted, provide your usual AHS userid and password, then land on the Learning Home in MLL.

#### Searching for eLearning Courses

1. With MLL opened, select the "Courses and Registration" link in the MLL left column.

	Welcome Robert Medicine	t Hayward, Physician Inpatient	MyLearningLink Support Centre	Hours: M-F 8:30 am-12:00 pm and 1:00-3:30 pm E: helpmylearninglink@ahs.ca (+Log out				
🛪 Learning Home 🛛 <								
Q Courses & Registration	Courses & Registrati	Courses & Registration						
🛍 Course Calendar	The search function looks for course. For example, if the co term Secure.	a character-by-character match. I urse name is Annual Continuing E	For the best search results, cho Education (ACE) AHSecure - Coll	ose a keyword specific to the lect It Protect It, search the				
🗢 My Information 🧹	Search	сміо						
네 Reports <	Start Date (MM/dd/yyyy)		End Date (MM/dd/yyyy)					
Resource Library	Search By Category	Choose Categories						
<b>⊙</b> Help	Search By Role	Choose Roles						
() Scanner	Search By Location	Choose Locations						
🗭 Logout	Search By Zone	Choose Zones						
	Search By Site	Choose Sites						
	Clist all	ි 🎝 Online	Classroom	) 🙀 Blended				

2. In the Search field, enter the course identifier for the eLearning of interest. This will have been provided in an email or in materials associated with Basic, Personalization or Optimization training. If uncertain, it is possible to enter "Epic - " to list all Connect Care courses, or one of the following for specific groups of courses:





Connect Care

- "Epic MD" to list most prescriber courses,
- "Epic AMB" to list multidisciplinary courses related to ambulatory care,
- "Epic ANE" to list anesthesiology courses,
- "Epic CAR" to list cardiology courses,
- "Epic ED" to list emergency medicine courses,
- "Epic HKU" to list mobility courses,
- "Epic KAL" to list ophthalmology courses,
- "Epic MY" to list patient portal courses,
- "Epic OB" to list obstetrics courses,
- "Epic ONC" to list oncology courses,
- "Epic OR" to list OpTime surgery courses,
- "Epic RAD" to list radiology courses,
- "Epic TXP" to list transplantation courses.

## Registering for an eLearning Course

3. Select the search results row corresponding to the course of interest.

Epic - HKU001 Using Patient Manager Activities
Epic - HKU002 Using Patient Review Activities
Epic - HKU003 Review Results
Mobile Ready - No Description - Review patient results from your mobile device.
Please Note: Connect Care demonstration and tutorial videos make use of content developed by Epic Systems. This content may illustrate Clinical Information System functions using Epic-hosted systems and configurations; different from what has been designed by Albertans for Connect Care. Medication names, tests, units (Imperial vs S) and procedures may have different names, pick-lists or appearances. You may also notice some differences in workflows and, while we have tried to be authentic, the clinical circumstances of example patients.
Time required to complete course - 3.5 minutes
Pass Criteria - View All Slides
Target Audience - Connect Care Learners
Learner Contact - Connect Care Learning
Additional Information - AHS IT Standards support Internet Explorer 11 using a desktop or laptop computer. Compatibility with other browsers such as Chrome, Firefox and Safari cannot be guaranteed. For more information on browsers and compatibility go to Help in the left side menu, click on e-Learning Resources and view Minimum System Requirements for e-Learning Courses.
DO NOT USE a Mac operating system to complete Epic eLearning courses - this course is not designed by AHS and will not complete reliably if you use Mac.
If you believe you have been assigned this course in error, please discuss with your manager. If concerns persist, please have your manager contact Connect Care Learning
Course Requirements - It is essential that learners access any required eLearning Courses prior to attending any Instructor Led (in classroom) Training.
Course Prerequisites - None Certificate Prerequisites - None
Session Date Location Site Details Enrolment
10001 Thu Jun 27, 2019 8:00AM - Online Session Details 271 out of Unlimited Register Mon Jul 27, 2020 4:00PM

4. Review the course information and, if wanted, select the "Register" button. You will be asked to confirm sign-up.

#### Taking an eLearning Course

- 1. The new course will appear within "My Courses", found by selecting "Learning Home" in the MLL left column, then "My Courses".
- 5. Select the eLearning you wish to complete.





What's New	My Courses Completed	Approval List Required Course	S		
Active Cour	ror				
Active Cour	ses				
Mobile Ready	Name	Session Date	Outlook	Withdraw Deadline	Withdraw
No	Scode White - 10009	5/29/2019 - 5/19/2020		5/18/2020	8
140					
No	Epic - HKU004 Review and Create	e Notes - 10001		7/26/2020	8

- 6. The eLearning course/video/demo will appear in a new popup window. Be sure to have followed the CMIO tip "Using MyLearningLink" so that Popup Windows are allowed by your browser.
- 7. Be sure to complete all sections of the course and follow instructions in "Using MyLearningLink" to increase the likelihood that the course completion will be recorded and credited. If successful, the course will be removed from "My Courses" and will appear in the "Completed" tab of "Learning Home".

# **Getting Help**

A MLL guide and troubleshooting tips are available within MLL (Use the Help button in the left column).

Prescribers using personal devices should check custom tips prepared by the CMIO:

- Tip: Using MyLearningLink
- Manual: MyLearningLink

For physicians who need additional support while using personal computers, contact:

ConnectCare.PhysicianTraining@ahs.ca

If the tips and links provided here do not resolve your issue, please contact HelpMyLearningLink@ahs.ca or the AHS IT Service Desk at 1-877-311-4300.

