# Printing from Connect Care at Remote Locations

Context

The Connect Care Clinical Information System can be accessed from many locations. The "hyperspace" environment, however, is configured to route print jobs (e.g., prescription) to locations appropriate for the logged-on department and task. This behavior can frustrate attempts to print when working remotely. This tip offers a method for ensuring that printing occurs locally at the intended device.

Temporary Print Re-direction

- Access MyApps.ahs.ca and open production (PRD) Epic Hyperspace in the usual way.
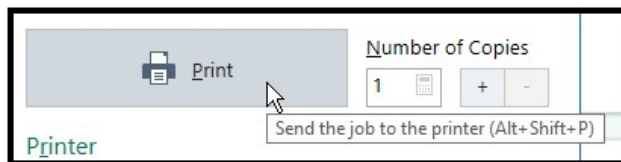- Find an activity (e.g., Dashboards) with a print button (e.g., top right).
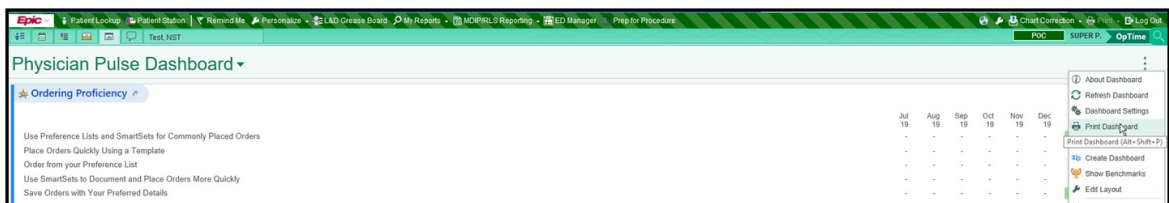
- Select a "print" command to open a print dialogue box and select a local printer (even pdf) that meets the current need.
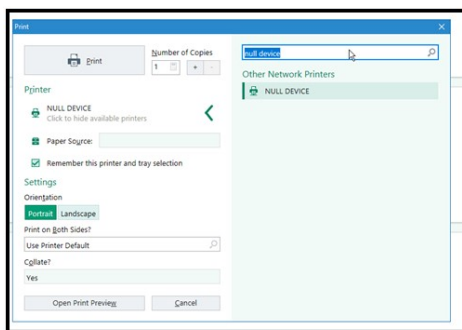
- Be sure to check the "remember this printer and tray selection" option.

- Select the "Print" button.

The item (e.g., prescription) will print to the chosen device, as will subsequent jobs during the same Hyperspace session.

Alberta Health Services