

Better Health. Powered by Information.

Connect Care

Who Oversees Connect Care?

January 06, 2019



Who oversees Connect Care?

Accountability

Governance

Advocacy

Community Agency

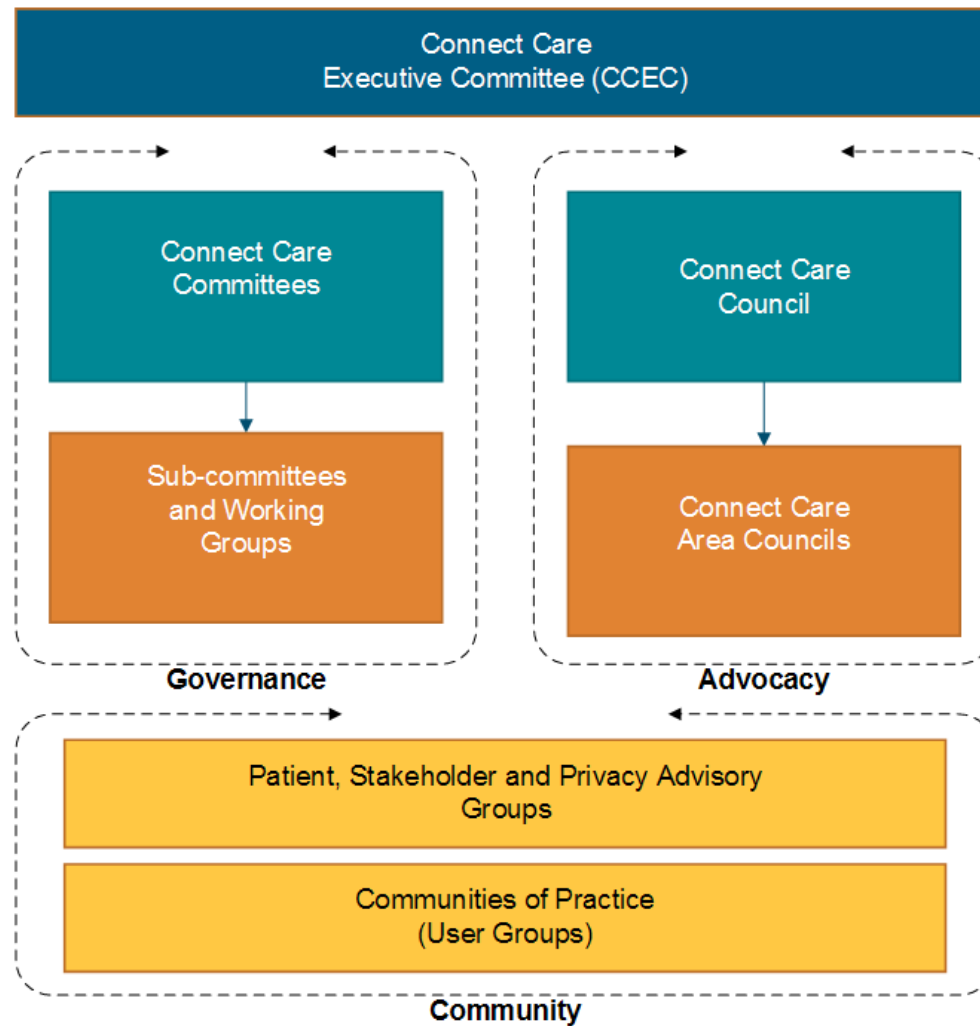


Connect Care Oversight

Oversight Strategy

Connect Care Decision Legend

	3%
	7%
	25%
	65%



Connect Care Decision Legend

- 3% (Dark Grey)
- 7% (Dark Blue)
- 25% (Teal)
- 65% (Orange)

Organizational Structure:

- Minister of Health** (3%)
 - Health Information Executive Committee** (3%)
 - Continuity of Care Leadership Group** (25%)
 - Enterprise Risk Management Executive (25%)
 - Corporate Services & HR Executive Committee (25%)
 - Analytics Executive Committee (25%)
 - Quality Safety Outcomes (25%)
 - Connect Care Executive Committee** (7%)
 - Connect Care Portals Committee (25%)
 - Connect Care Program & Design Oversight Committee (25%)
 - Connect Care Subcommittees (65%)
 - Connect Care Content & Standards Committee (25%)
 - Connect Care Subcommittees (65%)
 - Connect Care Engagement & Adoption Committee (25%)
 - Connect Care Subcommittees (65%)
 - Connect Care Communications Committee (25%)
 - Connect Care Area Councils (65%)
 - Connect Care Council (25%)
 - Connect Care Oversight Committee** (3%)
- Chief Executive Officer** (3%)
 - AHS Executive Leadership Team** (3%)
 - Connect Care Executive Committee** (7%)
- Board of Directors** (3%)
 - Minister of Health** (3%)

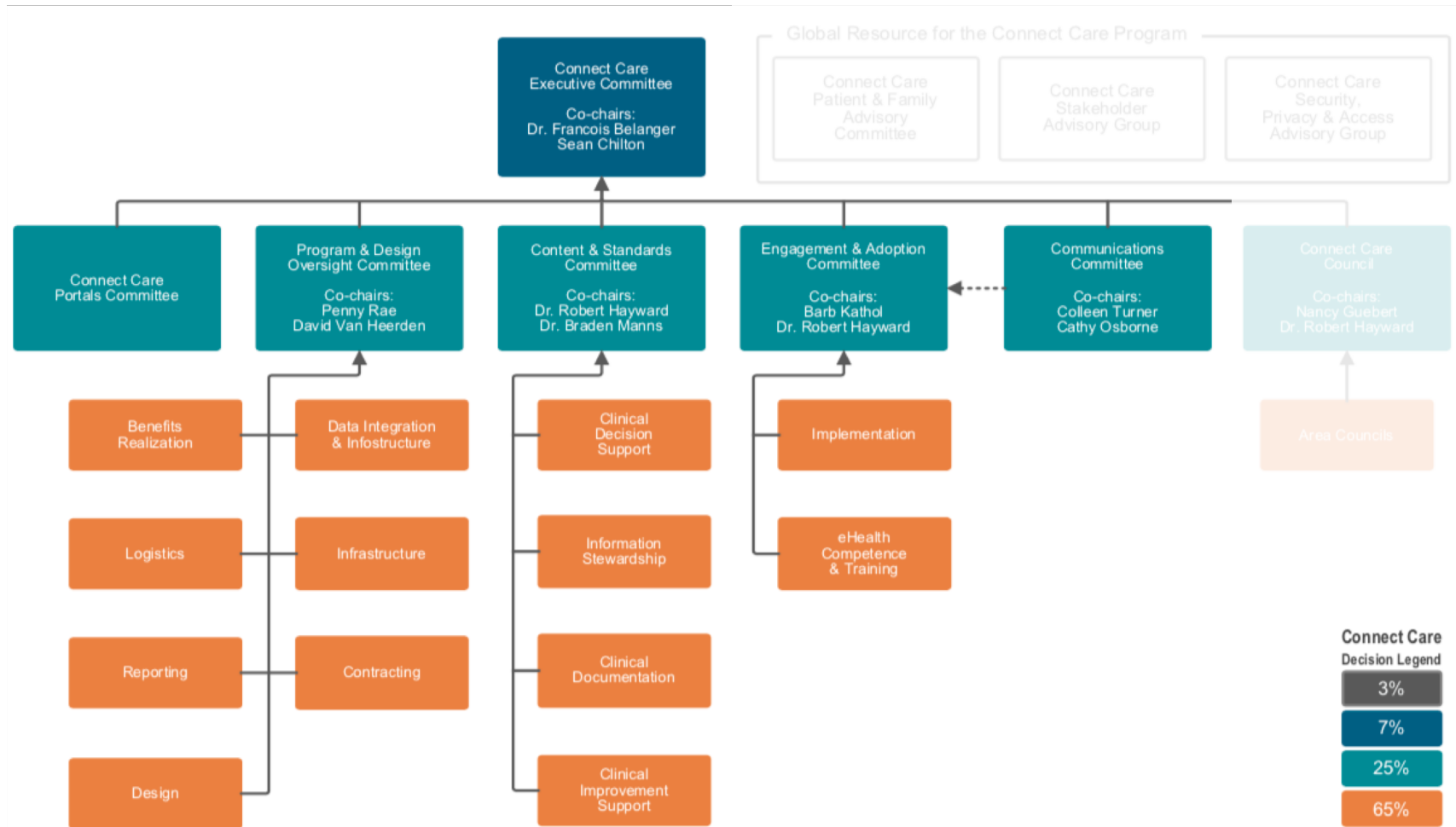
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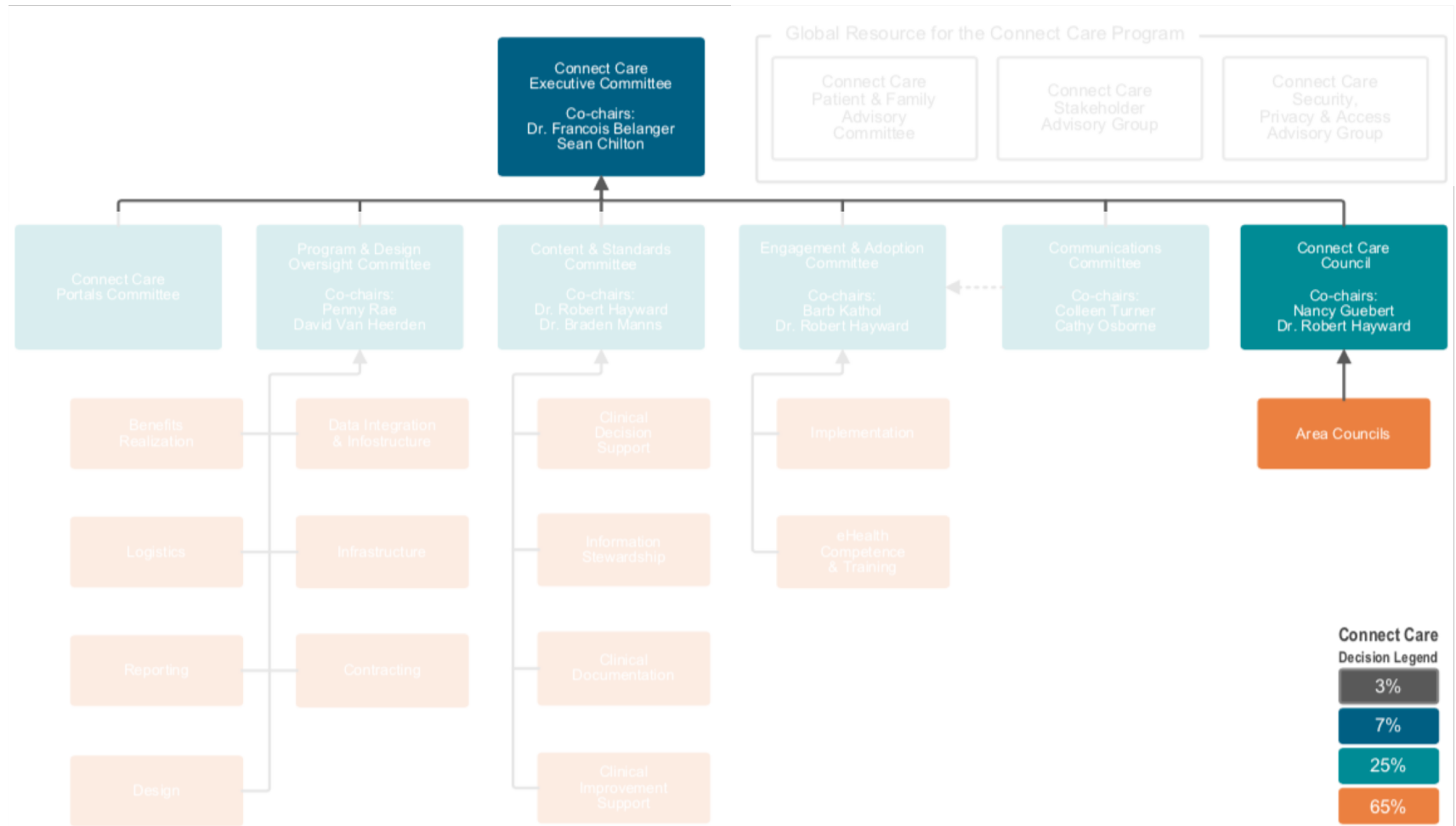
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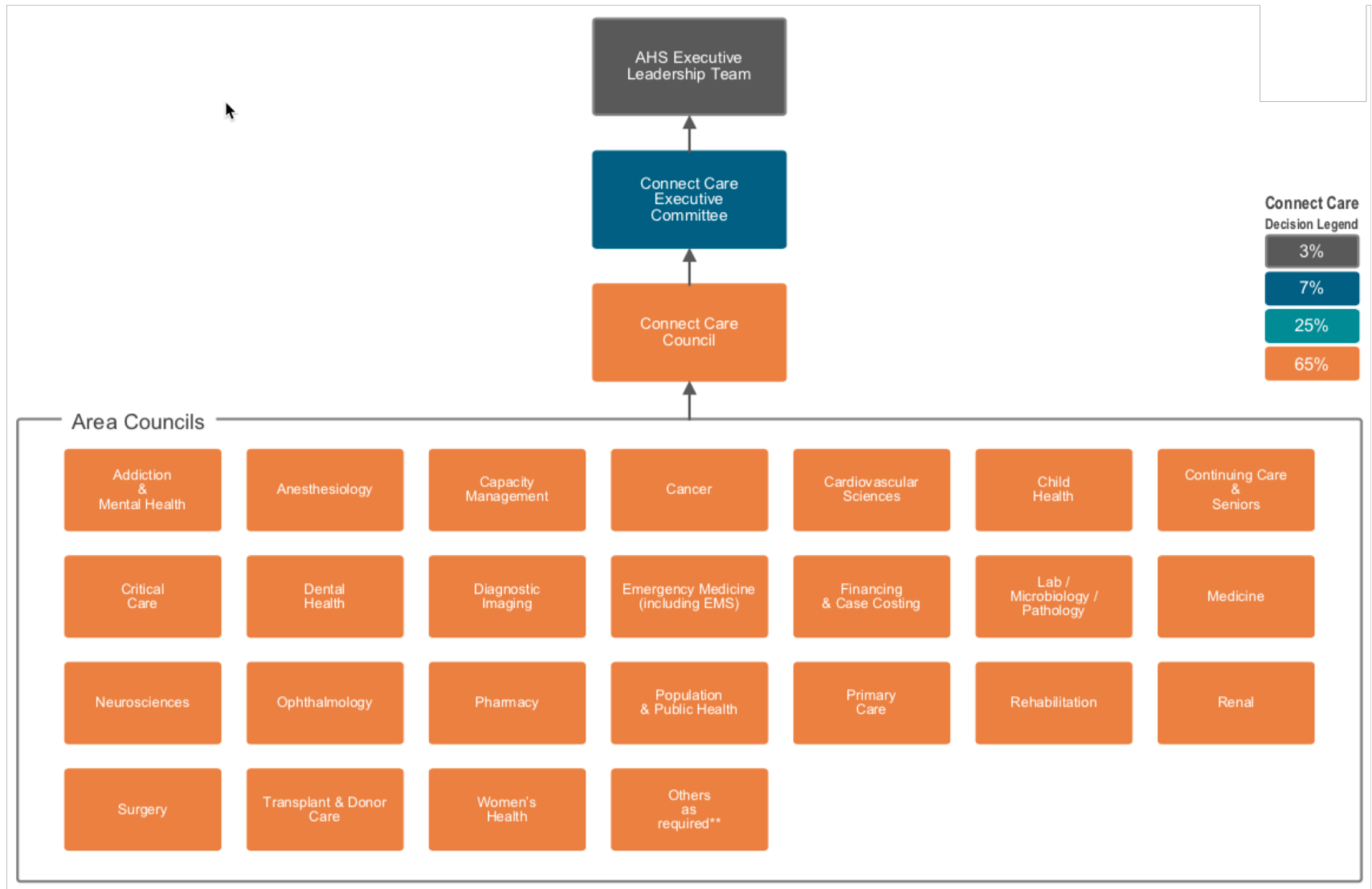
Governance → Committees



Advocacy → Councils



Advocacy → Councils



Advocacy → Councils

Executive Leadership Team

Connect Care Executive Committee (CCEC)

Connect Care Council (CCC)

Connect Care Area Councils

Addiction & Mental Health	Finance & Case Costing
AHS Primary Care	Lab / Microbiology / Pathology
Anesthesiology	Medicine
Cancer Control	Neurosciences
Capacity Management	Ophthalmology
Cardiovascular Sciences	Pharmacy
Child Health	Population & Public Health
Community Health	Rehabilitation
Continuing Care & Seniors	Renal
Critical Care	Surgery
Dental Health	Transplant Care
Diagnostic Imaging	Women's Health
Emergency Medicine	Others as required*

(includes Emergency Medical Services)

*Area council numbers, names and sizes will evolve.

December 2017

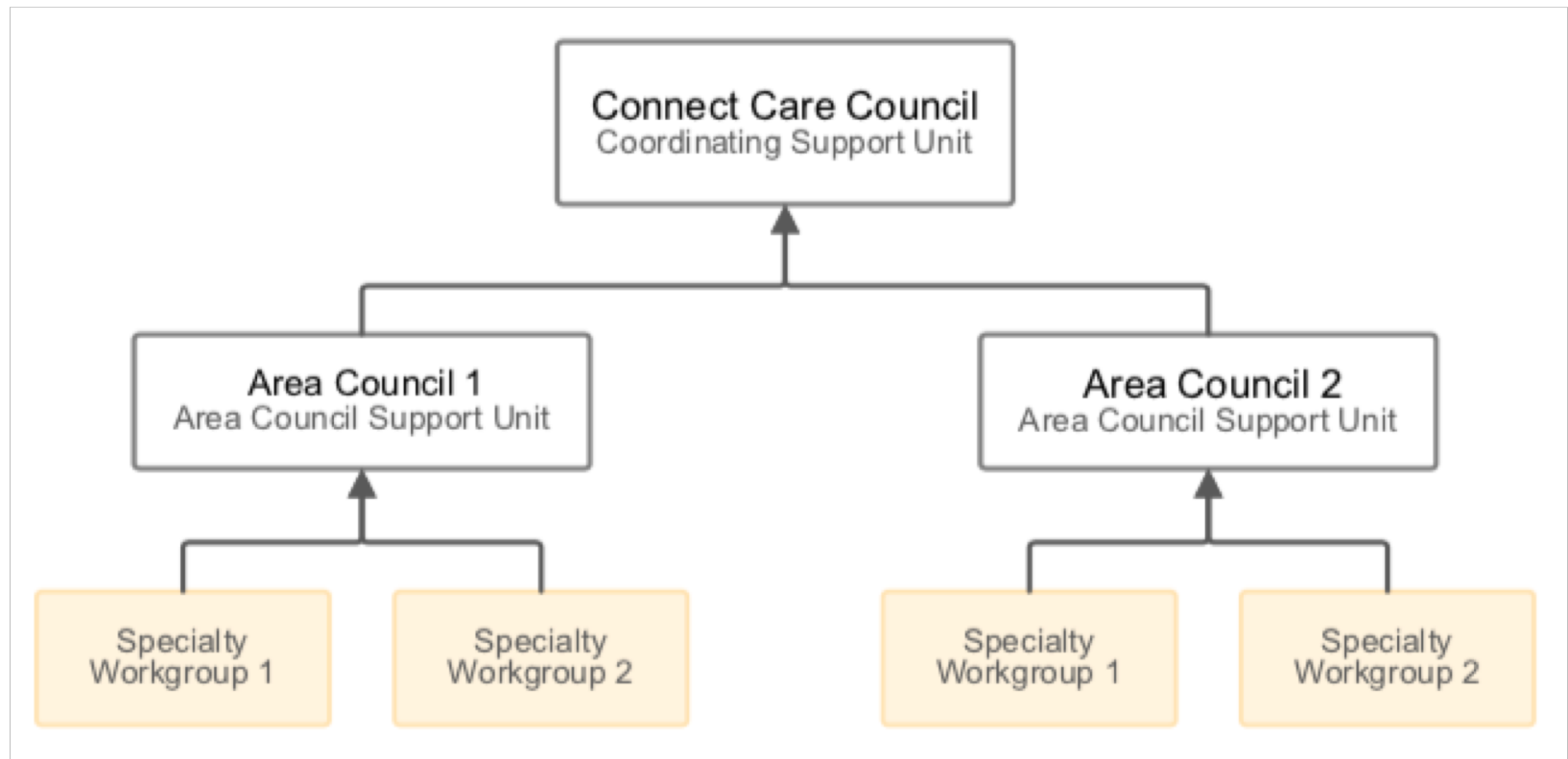
AREA COUNCILS WILL

- Prioritize, advise, guide and coordinate the development, implementation and optimization of clinical information system (CIS) content for decision support, documentation support and improvement support.
- Act as ambassadors promoting meaningful use of the CIS across teams, geographic, programs and sites.
- Guide strategies to ensure safe transition from legacy to Connect Care health information functions.
- Identify, realize and monitor key benefit associated with CIS uptake, anticipating and avoiding harms.
- Address professional and practice CIS impacts in service delivery and support areas.

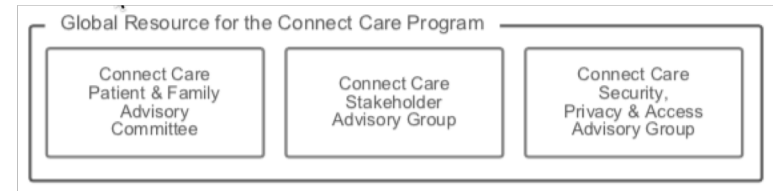
LEVERAGING KNOWLEDGE FROM

- Balanced multidisciplinary representation and leadership
- Strategic Clinical Network and Health Professions Strategy & Practice
- Existing provincial information system leadership and experience
- Patient and Family Advisors
- Information technology and Epic supports

Advocacy → Councils



Community

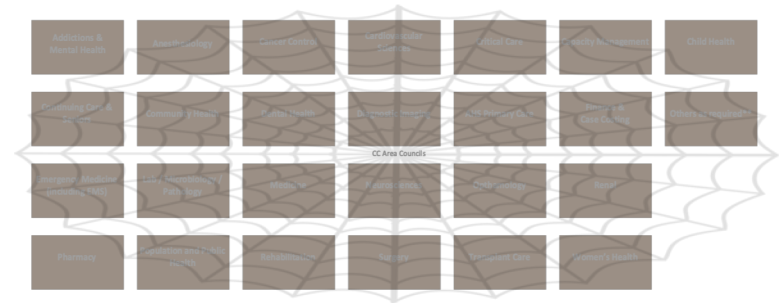


Advisory Groups

- Consultative and advisory resource to entire initiative
- Connection and liaison with provincial initiatives
- Facilitate alignment of Connect Care governance and advocacy with stakeholder needs and interests
- Enhance awareness and accountability

Community → Advisory and User Groups

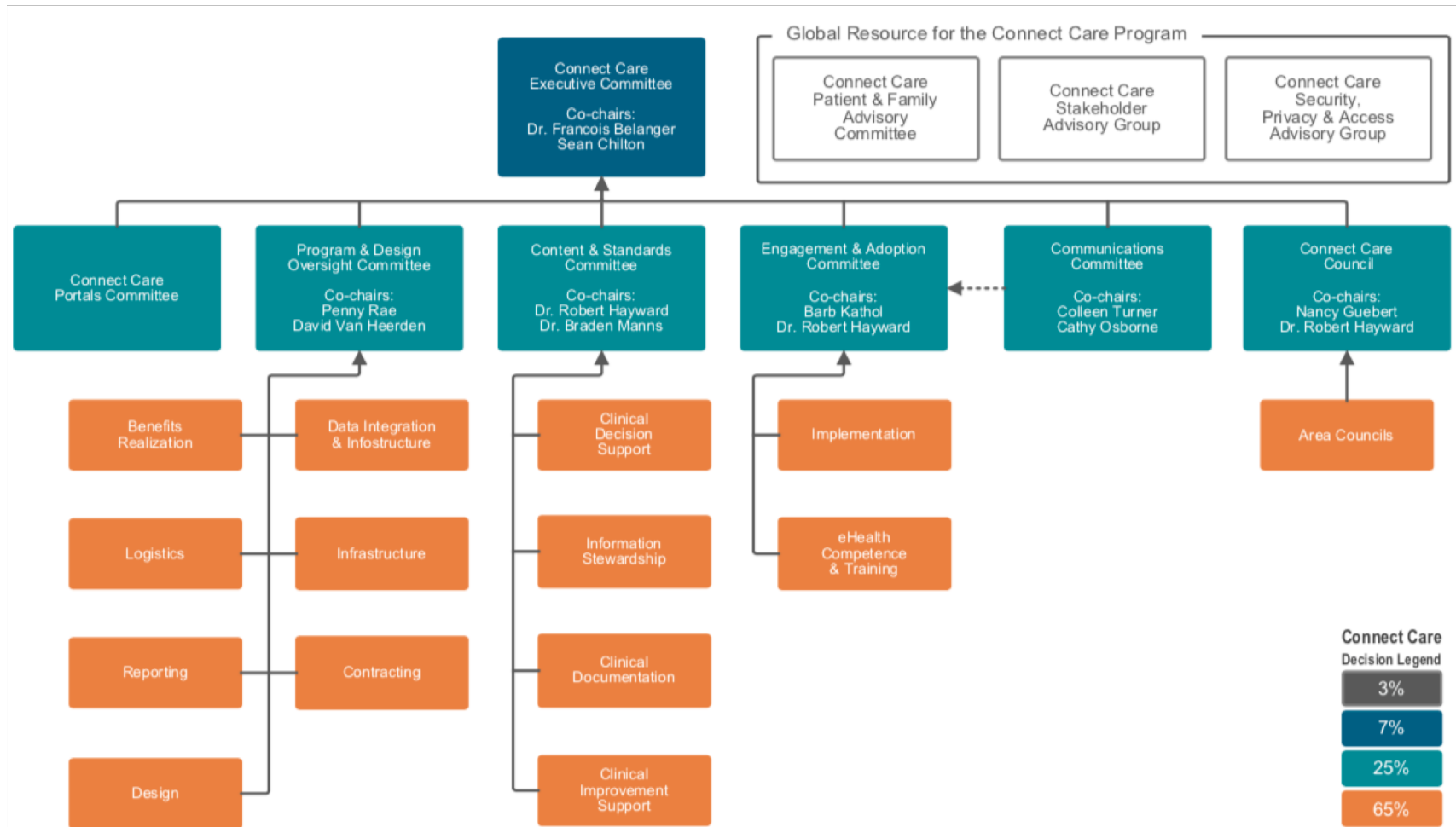
Community



User Groups

- Interest and influence networks spanning one or more clinical area, program or facility
- Peer-to-peer leadership and norms
- Formal “seed” user groups set up pre-launch
- Evolve dynamically post-launch
- Support knowledge-sharing, mentoring, problem detection, meaningful use, adaptation.

Oversight → Committees, Councils, Groups



Connect Care Oversight – Principles 1

Connect Care will be governed to optimize operations, improve outcomes, assure safety, sustain high-quality service, promote patient-centred care and improve the patient and provider experience.

Principle	Requirements
1. Welcome and incorporate patient and family perspectives, promoting meaningful participation in decision-making.	Prepare and support patient advisors.
2. Make decisions that are quadruple-aim-aware, balancing considerations of patient and provider experiences, health outcomes and financial sustainability.	Decisions reflect AHS strategic goals, are recognized as value-driven, and reflect both the context and intent of choices.
3. Promote participatory decision-making with active stakeholder ownership, follow-through and accountability for success.	Identify and engage stakeholder groups most affected by decisions; building shared understanding of requirements and accountabilities for success.
4. Emphasize clear roles and responsibilities so groups act with appropriate accountability, responsibility and authority.	Decisions are clear about roles and responsibilities, authority and accountabilities.
5. Be sensitive to organizational capacity, health system impacts and the ability of those affected to implement change, achieve benefit and avoid harm.	Decisions making structures need to contemplate intended and unintended consequences of decisions.

Connect Care Oversight – Principles 2

Connect Care will be governed to optimize operations, improve outcomes, assure safety, sustain high-quality service, promote patient-centred care and improve the patient and provider experience.

Principle	Requirements
6. Use a consistent decision-making process so that choices involve the right persons at the right organizational level and are supported by the organization.	Connect Care leadership clarifies what type of decisions are made at which level, with examples of who is accountable for decision making.
7. Use existing decision-making processes and organizational structures as much as possible.	Decision-making structures and membership are reviewed to ensure the members have sufficient authority, accountability and responsibility
8. Coordinate decision-making so that communication among involved organizational structures is timely, transparent and unambiguous.	Decision-making groups consider and optimize liaison with other groups, developing effective communication strategies and pathways
9. Reflect AHS values and trust in leadership in governance and decision-making.	Decision makers continually seek better understanding about how to gain and sustain trust.

Staying Informed:

- Website connect-care.ca
- Resources ahs-cis.ca/mdresources
- Blog bytes.connect-care.ca
- Vlog vlog.connect-care.ca

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