



Clinician Information Sharing Compact

The Connect Care **Clinical Information Sharing Approach** emphasizes mutual expectations and responsibilities.

Principle	AHS Responsibilities	Clinician Responsibilities
Patient Centred	Prioritize information sharing to support patient well-being first, ease of use next, followed by organizational needs.	Embrace and support information sharing for patient well-being and clinical improvement.
Provider Access	Facilitate timely, reliable and secure access for all Clinical Information System (CIS) users wherever and whenever information sharing is required; including access for legal or professional needs.	Care for and secure CIS personal access credentials, while keeping practitioner contact information current and accurate.
Patient Access	Facilitate timely, secure and relevant access to patients' health records, using the MyAHS Connect patient portal.	Respond to patient queries about CIS records and direct as appropriate to AHS information services.
Disclosure	Receive and coordinate requests for the disclosure of health information to third parties, respecting clinicians' interests.	Respond promptly when made aware of information disclosure needs, respecting patients' expressed wishes.
Protection of Information	Develop, implement and support technical, physical and administrative safeguards to protect health information while providing appropriate user training.	Be aware of and adhere to CIS information protections and notify AHS when compromise or breach is suspected.
Use	Be transparent and accountable to clinicians, staff, government and the public with respect to the use of health, clinician or organizational information stored in or extracted from the CIS.	Be accountable for the allowed use of CIS health, clinician and organizational information while respecting the contributions of others.
Clinical Improvement	Support clinical and health system improvement initiatives, including clinical research, quality improvement and educational advancement.	Identify opportunities for clinical and health system improvement and collaborate to produce and use the information required.
Accuracy	Take steps to ensure that data flowing in to and out of the CIS are accurate, reliable and corrected; and provide users with convenient means to report errors.	Completely, accurately and promptly document within the CIS, heeding minimum use norms; and report possible errors.
Governance	Establish balanced, multidisciplinary and meaningful CIS information sharing governance structures that are empowered to address information sharing issues.	Take advantage of opportunities to meaningfully participate in information sharing governance structures, including reporting information sharing issues for review.