Connect Care Mobility Compact

The Connect Care clinical information system (CIS) can be accessed via computers and mobile devices. The mobile CIS experience carries unique security risks. These impose specific responsibilities upon both Alberta Health Services (AHS) and authorized physician users of Connect Care mobile device services.

	AHS Responsibilities	Clinician Responsibilities
Integration	Facilitate seamless installation and activation of mobile Connect Care applications ("mobility") with a mobility management service ("MMS") that assures clinical mobile application ("app") safety and security.	Only use Connect Care mobility through the provided MMS; not attempting installation, configuration or use of Connect Care clinical apps outside the MMS security wrapper.
Credentials	Configure Connect Care mobile apps to use AHS user credentials (Healthy network username & password).	Use only personal AHS credentials for mobility on a personal device; preventing use by others or entering any other user's credentials.
Device	Facilitate use of personal mobile devices for clinical work inside and outside of AHS facilities so that clinical duties can be fulfilled wherever Connect Care is the record of care.	Take full responsibility for the selection, purchase, maintenance and repair of personal mobile device(s) subscribed to Connect Care MMS.
Monitor	Monitor Connect Care mobile services for performance, data demands and reliability; reporting expected memory and data requirements for personal mobile devices.	Monitor personal device performance and data use, taking responsibility for device capacity (memory, data, backup, etc.) needed for Connect Care mobility.
Security	Maintain network security, application security and organizational privacy protections consistent with organizational policy, health sector norms and legislated requirements.	Abide by privacy and security expectations in the InfoCare On Our Best Behaviors attestation, relevant AHS Policies, and the Clinical Information Sharing Compact.
Privacy	Be transparent and accountable to clinicians with respect to the use of patient, clinician or organizational information exposed to or tracked by the MMS.	Be accountable for allowed uses of CIS patient, clinician and organizational information; keeping that information within Connect Care MMS spaces and not copying or otherwise sharing CIS information with personal apps.
Loss	Support MSS functions for remotely wiping Connect Care mobility apps from lost or stolen devices.	Immediately report a lost or stolen personal device subscribed to MMS or holding clinical or Connect Care mobility apps.
Accountability	Monitor and optimize performance, security and privacy of Connect Care mobility to the extent possible with MMS, avoiding interaction with personal apps.	Practice safe mobile computing, protecting MMS-enrolled personal devices from hacking, operating system modification or loss of device security protections.
Governance	Provide information to Connect Care governance and information stewardship bodies sufficient for oversight of clinical uses of MMS and clinical mobile apps.	Take advantage of opportunities to meaningfully participate in MMS and mobility oversight including reporting possible problems or risks.