

A Day in the Life of a Research Coordinator

February 6th, 2023

Prepared by: Wendy Pratch BScN, RN &
Solange Pomerleau BScN, RN



Welcome and Opening Remarks



They help keep Albertans healthy and independent



They improve the quality and safety of care for Albertans



They provide access to potentially life-changing treatments



They update or replace outdated treatments and technologies



They take good ideas and turn them into something even better



They shorten the pathways to diagnosis and treatment



They achieve more with the same or fewer resources



They improve conditions for the AHS workforce and other Albertans



They encourage highly qualified professionals to join AHS

Zoom Etiquette



- Remain muted if you are not speaking
- Be mindful of allowing others to participate, where appropriate
- Leverage the chat window to ask questions
- **Be mindful that you cannot be on a Skype, Microsoft Teams and Zoom call at the same time**

General Reminders!

Connect Care: Implementation Timeline



Subject to Change
Updated November 8, 2022

Implementation sequence planning for Launches 4, 5 is subject to change due to external factors, including COVID-19.
Implementation sequence planning is ongoing for sites in Launches 7, 8 and 9. As our knowledge improves future launches may be modified.

Research in Connect Care

Current State: There are 1708 active studies currently in Connect Care.

- 1,337 Interventional studies
- 363 Observational studies
- 8 Unclassified

Patient Enrollment Statistics

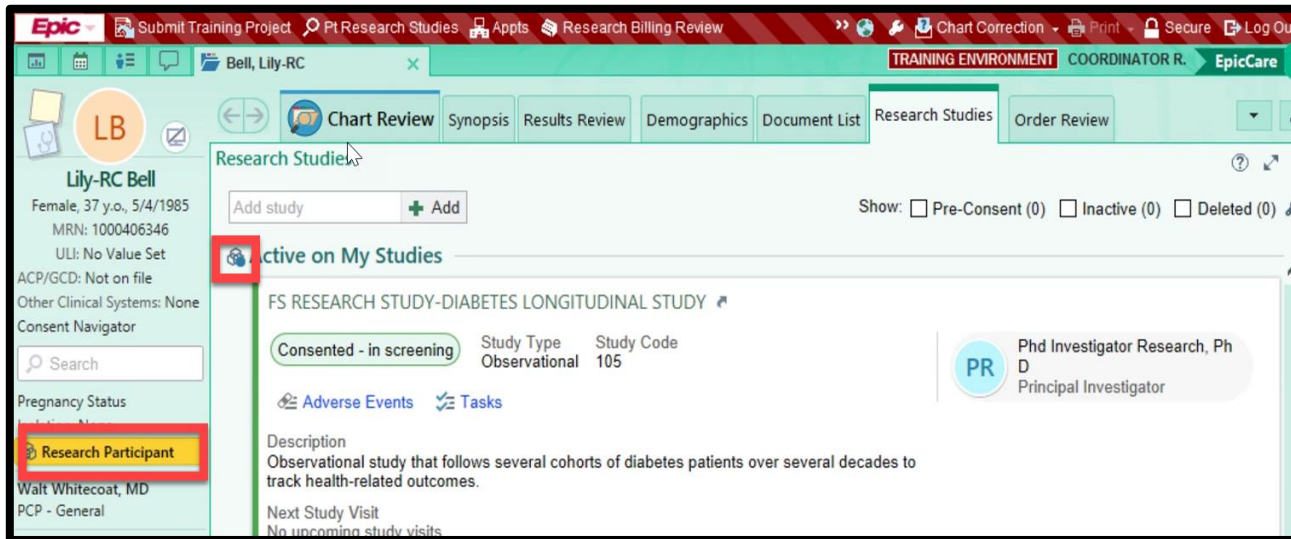
- 10,121 patients enrolled in interventional studies
- 11,459 patients enrolled in observational studies
- 33 patient enrolled in unclassified studies

Research studies can take place in any location:

- Emergency departments
- Inpatient and Ambulatory clinics (including oncology)
- Surgery & transplant units
- Pediatric departments
- Diagnostic Imaging

AHS collaborates with university affiliated staff to integrate additional research teams into Connect Care.

What has Already been Covered...



30/01/2022 13:14 CBC and differential

- Integrated care means: One Patient = One Chart
- Importance of the research icon
- Communication is key
- Roles and Access
- Training Sequencing and Requirements

What You Should Know when Getting Ready for Launch

Organizational Drivers for Research



- **Enhance Patient Safety**
 - This is achieved by increasing transparency of clinical care provided by linking and associating research studies to reflect patient research activities in Connect Care.
- **Integrate Inquiry & Research into Operations**
 - Create processes and workflows to perform, track, and report on inquiry and research

Research Aware Patient Care: Research Flag

Care Team

Nurse
Allied Health
Technicians
Physician
+
Research Study
Coordinator
(AHS/non)

Research Module



STUDY STATUS

VISITS

ORDERS

RESULTS

What Studies are In-scope for Launch?

Clinical research projects that meet any of the following criteria:

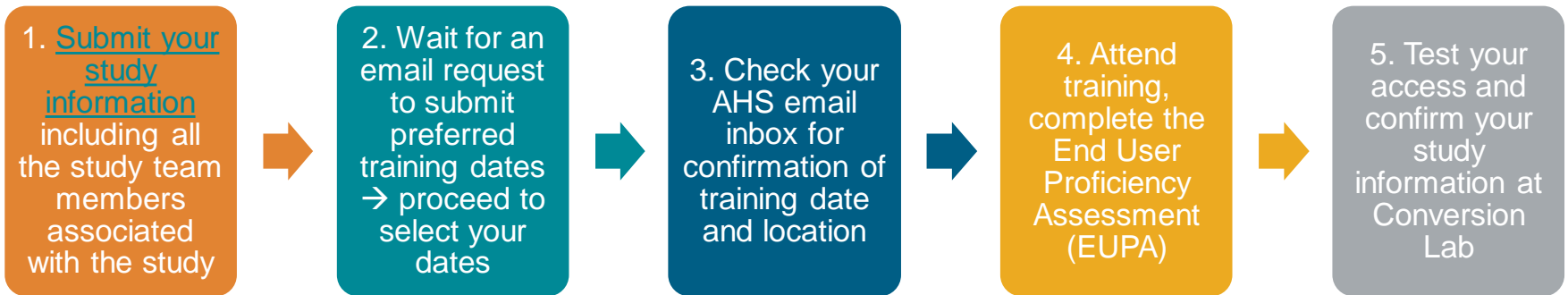
- Interventional drugs trials and investigational device studies
- Requires the use of recruitment tools, or research-study specific order entry or documentation
- Requires release of information to external study monitors
- Coordinators require notifications of ED arrivals or admissions
- Incorporates billable items (i.e., observational studies with labs or other testing)

What Studies are NOT In-scope for Launch?

Clinical research projects that may be excluded for a research (RSH) record in Connect Care:

- RSH record creation is **optional for non-interventional studies with minimal patient care impact requiring only a single research order** (such as a blood draw or urine sample for enrollment eligibility) where the service area can support non-Connect Care requisitions and where patient consent permits linkage of study participation to their medical record. This includes:
 - An RSH record for these studies may be created if all the following apply:
 1. Principal investigators and study teams expressly request the use of Connect Care to manage their patients;
 2. Study staff agree to take Connect Care training;
 3. Study staff agree to comply with RSH record and patient association maintenance workflows;
 4. Research orders cannot be accommodated outside of Connect care;
 5. Patients have explicitly consented to their research participation linked to their medical record.

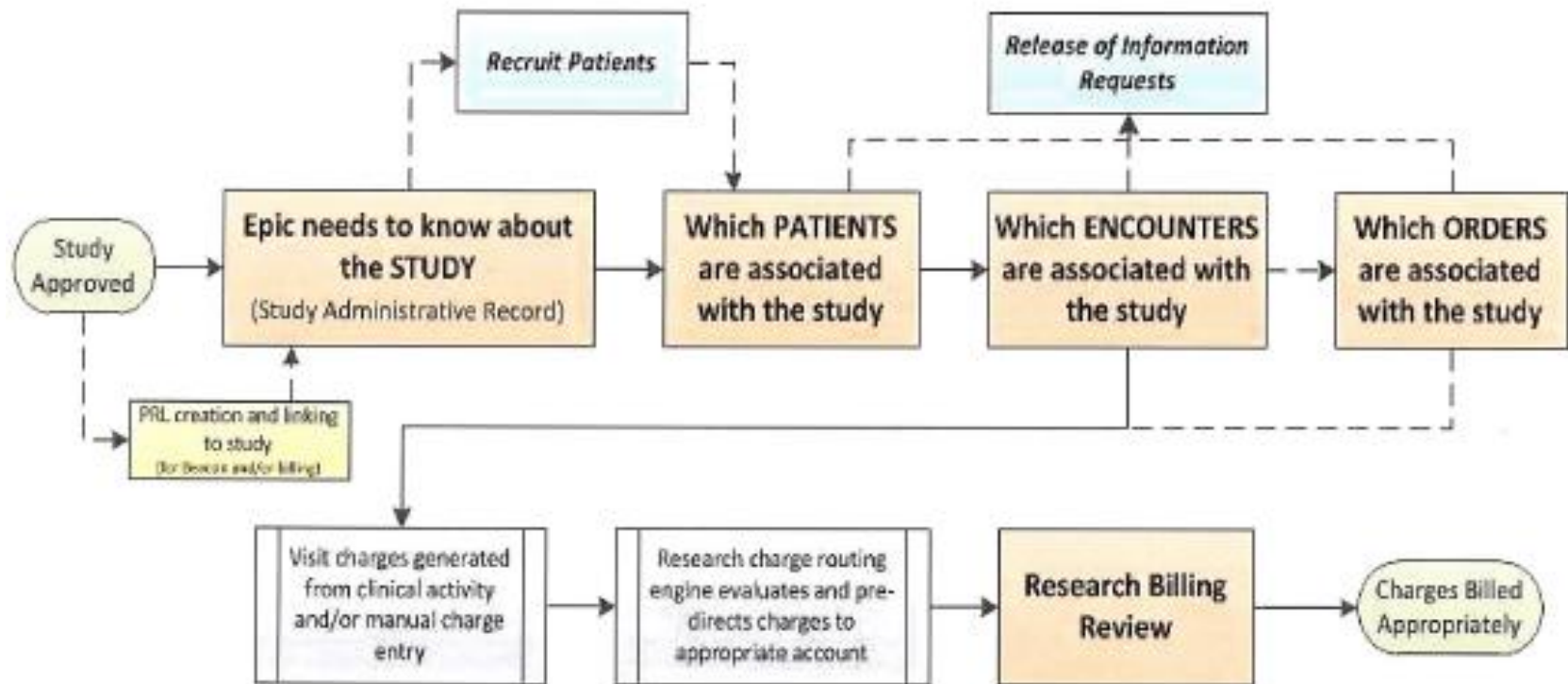
How do I Request Access for a Study?



Even if you have already submitted your Research Conversion Intake form and you think your responses may have changed, you will have an opportunity to re-submit the form regarding the need of Connect Care access.

Visit the [Health System Access Webpage](#) for instructions.

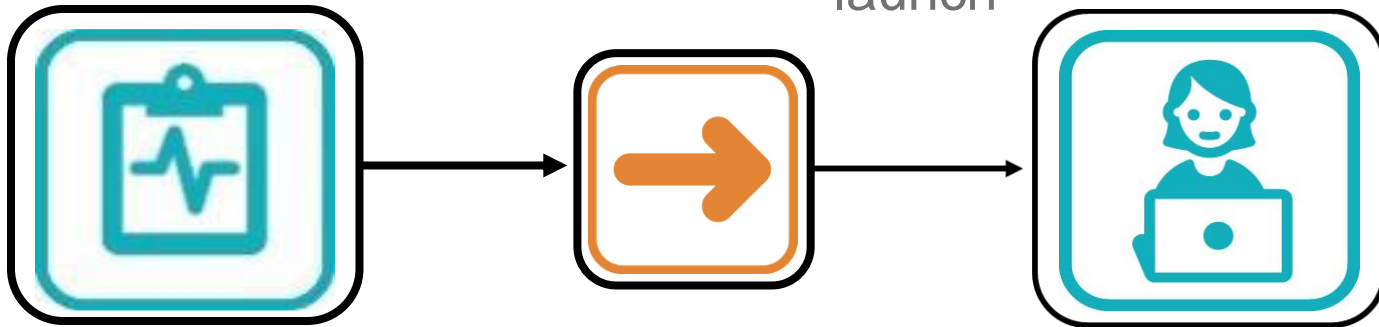
How Clinical Workflows Complement the Research Workflows and What to be Expected



What will or will not change?

If you're doing it on paper today...

...You'll be doing it electronically in-system at launch



- Access to data for research studies
- Enter information into Connect Care to replace other EHRs
- Research records and workflows will be integrated within Connect Care

Important Reminders!!!



Research and Inquiry – *Meeting Expectations for Day 1*

Teams and Users must be Identified

Individuals who previously did not have direct access to the patient chart, including university-employed **research coordinators**, will have access and responsibilities to **keep the patient record** (as it relates to research), **up-to-date**.

Training will be Provided Training in all CC research-related workflows will be **research role-specific**.

Information is required from research teams, please read and reply to the **Connect Care emails**.



Principal Investigator – *Responsibilities Key Messages*

- **Provide oversight** of the study
- **Clinical care workflows**
- **Respond to critical communications** from cc.research@ahs.ca and Health System Access (HSA)
- **Ensure time is available** for coordinators/team to train and get familiar with workflows, participate in conversion

Research Conversion

How is Study Information Converted into Connect Care?

- Research conversion is the **process of preparing research studies** that impact patient care for use in Connect Care. This includes:
 - **Loading and activating** research studies
 - **Building** research specific drugs and orderable items
 - **Linking patients** to research studies
 - **Linking research specific appointments** to studies
- Completing the Research Conversion activities will allow you and your team to be better prepared for Launch and be able to focus on your patients and your studies instead of the system during your Go-Live date.
- It's your chance to try the system before the "start date".

Additional Research Conversion Information

- Research Conversion is set to begin April 17-28, 2023 leading up to Launch 6 on May 6th, 2023.
- Virtual Conversion Classroom sessions will be scheduled with live support and 'how-to' guides for staff while working on their studies in the virtual session
- The conversion session will include:
 - Part 1:** Verify Studies and Enroll Patients
 - Part 2:** Link Encounters, Document Investigational Meds, and Personal Settings
- Most coordinators will need from 1 to 2 hours to complete all classroom activities that are included during research conversion.
1 representative per study (the person who will be performing the steps to set-up the study) is required in the virtual classroom with the strong recommendation that the entire study team view the research conversion recorded guide on MLL.

Preparing for Part 1: What to Have Available

- Study information including (where applicable): study team members, REB approval and expiry dates, CTCAE version for adverse events, list of contraindicated meds, names of study arms.
- Your roster of patients actively enrolled or being recruited your studies
 - Access to multiple patient identifiers (Name, DOB, ULI) so you can search for your patients
 - Be prepared to access any information that may be stored in a document or another system

Template for Patient Data (to be sent via email following your registration to a virtual classroom session):

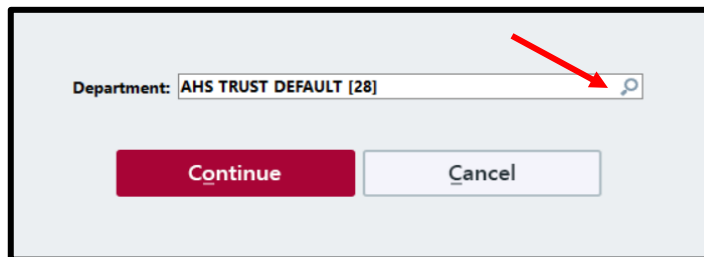
| Required | Required | Required | Required | Required if over 100 patients | Required if fewer than 100 patients | Required if fewer than 100 patients | Required | Optional | Optional |
|-----------------------------------|--------------------------------|------------|-----------------------------------|---|-------------------------------------|-------------------------------------|---------------------------|--------------------|----------------------|
| Research Study Name (Short Title) | Site (Location) | REB Number | Patient ID Number (ULI preferred) | Patient ID Type (choose from list, ULI preferred) | Patient Name | Patient DOB (DD/MM/YYYY) | Current Enrollment Status | Study Arm / Branch | Study Participant ID |
| Sample Study | University of Alberta Hospital | Pro000012 | 123456789 | ULI | Mouse, Mickey | 25/01/1955 | Enrolled | | |
| Sample Study | University of Alberta Hospital | Pro000012 | 456789123 | ULI | Duck, Donald | 14/02/1965 | On Follow-Up | | |
| | | | | | | | | | |

Department Naming Convention: How to Select the Right Department

Step 1: Log into Connect Care PRD



Step 2: Click on the magnifying glass to search for your department



Step 3: Use the following naming convention; enter into the text field:

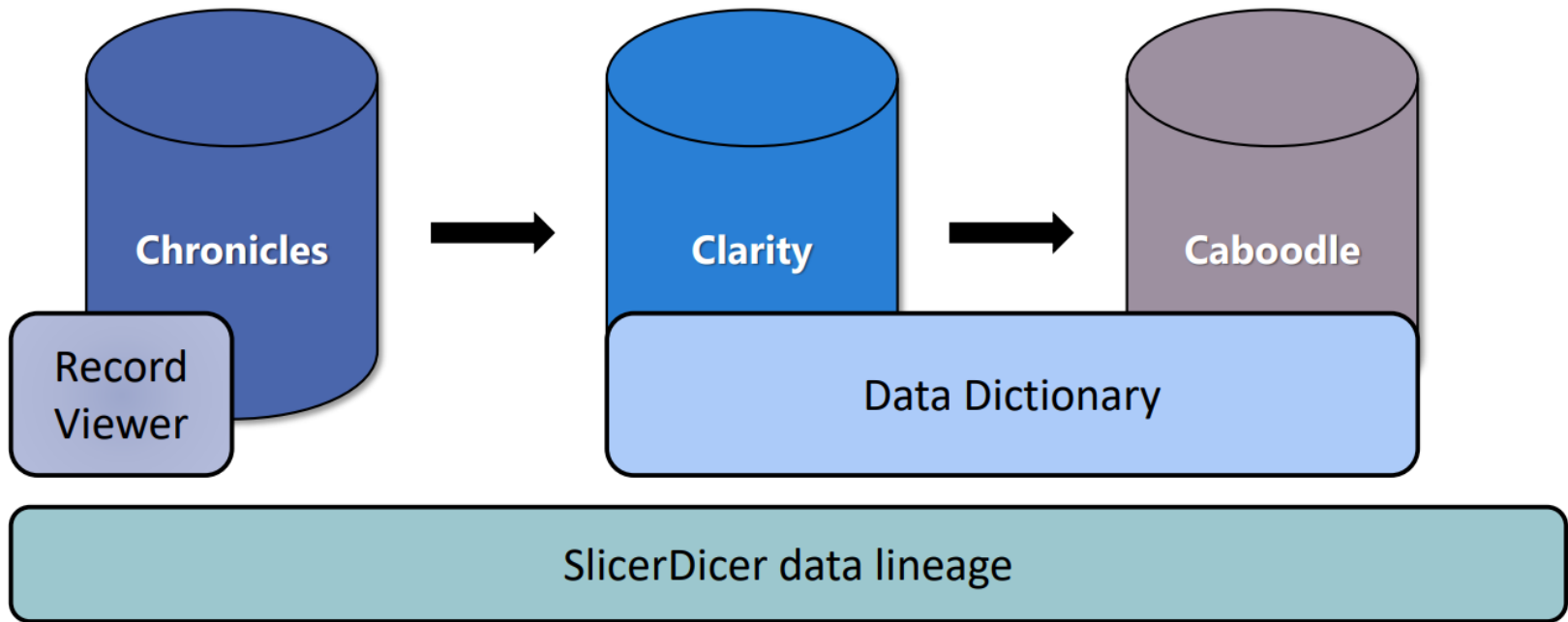
- Zone (i.e. – EDM) → Site (i.e. – RAH) → Area/Dept (oncology)

A screenshot of a 'Record Select' window. It has a search bar at the top with a magnifying glass icon. Below the search bar is a table with columns: ID, Department, External Name, Specialty, Wave, and Location. A red arrow points to the search bar. The table contains several rows of department data.

| ID | Department | External Name | Specialty | Wave | Location |
|-----------|----------------------|--|------------|--------|-------------------------------|
| 102051 | AHS ADULT BARIAT... | Central Access, Health Link - Adult Bariatrics | Bariatrics | Wave 1 | AHS CONNECT CARE SERVICE AREA |
| 102112 | AHS AKC DIALYSIS ... | | | | AHS CONNECT CARE SERVICE AREA |
| 102058 | AHS AKC MODALITY... | AKC Modality Education North Central Access | Nephrol... | Wave 1 | AHS CONNECT CARE SERVICE AREA |
| 102065 | AHS AMB CCPP LA... | | | | |
| 102064 | AHS AMB HYPERSP... | | | | AHS CONNECT CARE SERVICE AREA |
| 101999101 | AHS AMH PCHAD P... | AMH PLACEMENT | | | AHS PROV AMH PchAD Placement |
| 10070001 | AHS AMH ROLDDEPT | AHS Release of Information, Addiction and Mental Hea | | | AHS CONNECT CARE SERVICE AREA |

Research & Data and Analytics in Connect Care

Investigating Data



Understanding Inquiry-Support Tools



Radar



SlicerDicer



Workbench



Metrics

| | | | | |
|-----------------------|--------|-------|-----------|-------|
| Real-time source | ✓ | | ✓ | ✓ |
| Abstracted source | ✓ | ✓ | | ✓ |
| Refresh rate | Hourly | Daily | Real-time | Daily |
| Large query OK | ✓ | ✓ | | ✓ |
| Drill-down details | ✓ | ✓ | ✓ | |
| Chart/activity links | ✓ | ✓ | ✓ | ✓ |
| Export to Excel | | ✓ | ✓ | |
| Mobility (Canto iPad) | | | ✓ | ✓ |

In-System Information – *Study Management Reports*

| Type | Purpose | Example |
|---------------------|--|---|
| Radar Dashboards | <ul style="list-style-type: none">- Visualize real-time and analytical data from Epic and non-Epic sources- Integrated into workflows- Summarize data via charts and graphs | Research Reporting Home: a “home page” for coordinators to access tools for billing review, release to external monitors, research links, and patients in pre-consent status awaiting follow-up |
| Reporting Workbench | <ul style="list-style-type: none">- Real-time actionable data- Integrated into Hyperspace and workflows- Ad-hoc self-service reporting- Take action and make data driven decisions like jumping to patients chart- Export data | Find Patients Associated with My Research Studies: for research staff to keep track of patients who are involved with any study the user is involved in Find Upcoming Appointments for Patients on My Studies Find Research Adverse Events for Follow-Up: coordinators can review adverse events that have been documented for patients enrolled in their studies |

Let's look

Report Settings - IP Find CM Patients with Heart Failure [6427]

Criteria Display Appearance Summary Print Layout Toolbar Override General

Find Patients ⓘ

Find Criteria Enter a search term, or click the search icon to browse available criteria

Admitted patients by department

All

Lab: resulted component 1

Component Base Name: BNP and Minimum Value: (none) and Maximum Value: (none) and Lookback Hours: 96 and Resulted Lab Component?: Yes OR

Component Base Name: TROPONINI and Minimum Value: (none) and Maximum Value: (none) and Lookback Hours: 96 and Resulted Lab Component?: (none) OR

Component Base Name: TROPONINT and Minimum Value: (none) and Maximum Value: (none) and Lookback Hours: 96 and Resulted Lab Component?: (none)

Reason For Visit 2

CONGESTIVE HEART FAILURE OR

SHORTNESS OF BREATH

Report Logic Custom Example: 1 OR (2 AND (NOT 3)) Show search summary

Run Save Save As Restore Close

cardiovascular: Second

Research and Connect Care

Report Settings - UAH WMC PEDS ADS Consult Team Report - Inpatient [6767484]

Criteria Display Appearance Summary Print Layout Toolbar Override General

Find Orders ⓘ

Find Criteria

🕒 Date Range From: M-6 (02/08/2022) N (1:27 PM) To: T (02/02/2023) N (1:27 PM) ✎

Consult

- Order: Date of order** 1
Greater than or equal to M-6 (02/08/2022) **AND**
Less than or equal to T (02/02/2023)
- Order: Name contains** 2
String To Search For: Contains ped pain
- Order: Status** 3
Canceled **OR**
Discontinued
- Procedure: Category** 4
INPATIENT CONSULT ORDERABLES - ANCILLARY DEPTS
- Procedure: Standing status** 5
Not equal to Standing

Report Logic **Custom** 1 AND 2 AND 4 AND 5 AND (NOT 3) [Show search summary](#)

▶ Run 📁 Save 📁 Save As ⏪ Restore ✖ Close

Research and Connect Care

Find IP Patients Generic Criteria [14675862] as of

[Filters](#)
[Options](#)
[Add to List](#)
[Tx Team](#)
[Patient List Membership](#)

| Detail | | Total Patients | | | | | | | | | |
|--------|-----------|-----------------|-------------------------------|--|--------------------------------------|---------------------|-----------|--|---|--|-------|
| ↑ | Service | Department | AHS GC Provid | Current Facility | Infection Status | Isolation Status | Alrgy Rvw | Diet Orders | CC | Diagnoses | Pulse |
| 1 | Neurology | EDM UAH WMC 4G3 | EDM UAH WMC | EDM WMC University of Alberta Hospital | | | Yes | (491353846) Adult Diet Easy to Chew | Extremity Weakness / Symptoms of CVA or TIA | CVA (cerebral vascular accident) | 62 |
| 1 | | NEUROSCIENCE | NEUROLOGY - STROKE WARD [261] | | | | | | | | |
| 1 | | EDM UAH WMC 4G4 | EDM UAH WMC | EDM WMC University of Alberta Hospital | Exposed Communicable Disease Contact | Contact and Droplet | No | (490867467) Adult Diet Minced; Pureed Bread Products; Mildly Thick Fluids (Nectar) | Altered Level of Consciousness | Stroke; ICH (intracerebral hemorrhage) | 61 |
| 2 | | NEUROSCIENCE | NEUROLOGY - STROKE WARD [261] | | | | | | | | |
| 1 | Stroke | EDM UAH WMC 4G4 | EDM UAH WMC | EDM WMC University of Alberta Hospital | COVID-19 | Contact and Droplet | Yes | (491183674) Adult Diet Easy to Chew; Diabetic Medium (1600-1800 kcal); Cut/Diced | Extremity Weakness / Symptoms of CVA or TIA | Stroke | 56 |
| 2 | | NEUROSCIENCE | NEUROLOGY - STROKE WARD [261] | | | | | | | | |
| 1 | Stroke | EDM UAH WMC 4G4 | EDM UAH WMC | EDM WMC University of Alberta Hospital | Exposed Communicable Disease Contact | Contact and Droplet | Yes | (491423031) Adult Diet Dysphagia Soft; Mildly Thick Fluids | Extremity Weakness / Symptoms of CVA or | | 66 |
| 2 | | NEUROSCIENCE | NEUROLOGY - STROKE WARD [261] | | | | | | | | |

What is SlicerDicer?

- SlicerDicer is a self-service reporting tool that provides users with intuitive and customizable data exploration abilities.
- Using SlicerDicer, users can find the data they need to investigate a hunch, and then refine their searches on the fly to better understand the data they work with.
- Right in Hyperspace, they can examine trends, drill down to line-level details, and jump to related records to follow up.



Research and Connect Care

Select a Data Model ✕

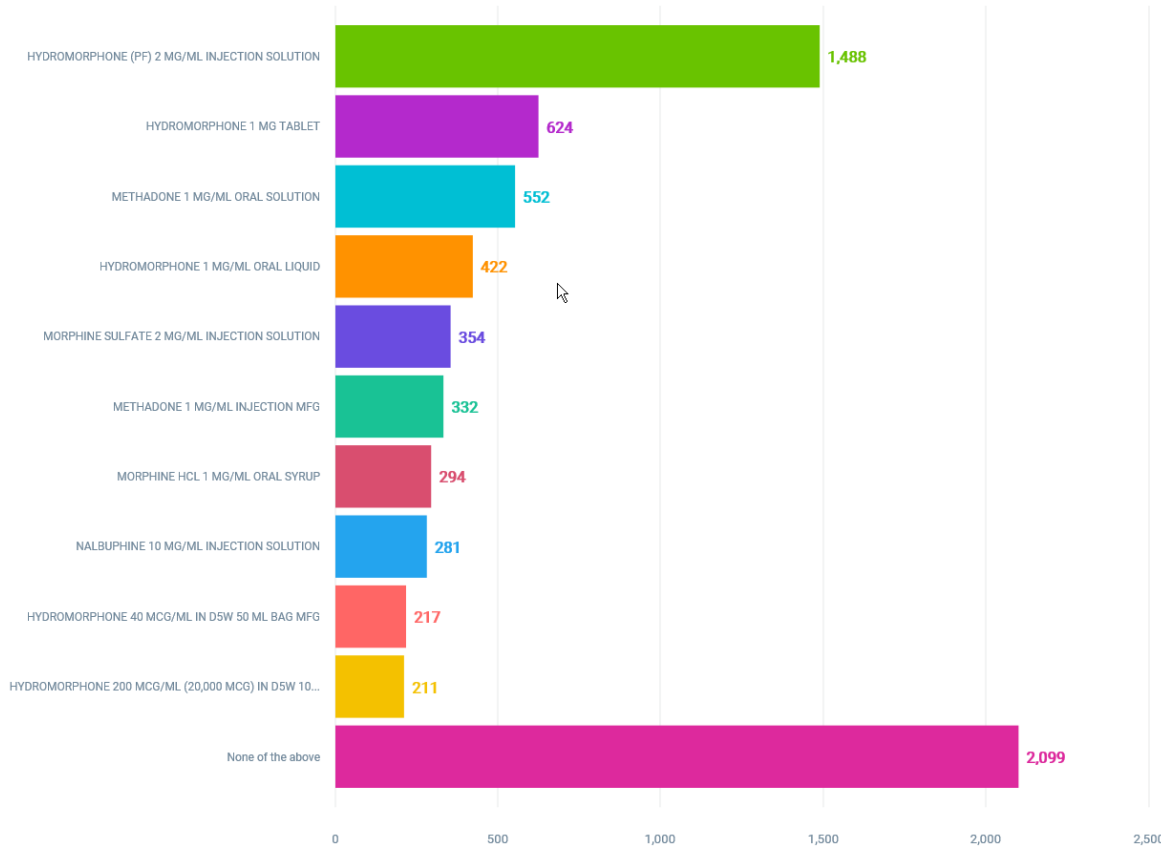
| | | | |
|---------------------------------------|---------------------------------------|-----------------------------------|--------------------------------|
| Anesthesia Records ⁱ 56 | Bed Requests 1,239 | BestPractice Advisories 39,572 | Births 99 |
| Blood Product Administrations 18 | Buckets with Open Denials (HB) 136 | Campaign Leads 0 | Campaign Outreach 0 |
| Coded Admissions 11 | Compass Rose Episodes 9 | Denials - Invoice (HB) 2 | Denials - Line Level (HB) 0 |
| Echocardiography Studies 25 | ED Encounters 1,458 | HIM Queries 5 | Hospice Episodes 0 |

Research and Connect Care



Number of Medication Administrations by Order Medication

Last 6 months



Population

- Medication Administrations
- Patients

Slices

Update top slices?

Top 10 Slices by Medication Component Name

Opioid Analgesic? vs Not Opioid Analgesic?

Top 10 Slices by Order Medication

Measures

Average Total Morphine Milligram Equivalents

Number of Medication Administrations

Dates

Start Date: 7 Apr 2022
End Date: 6 Oct 2022
Slice By: None
Based On: Administration Date

Visual Options

Bar Color: Top 10 Slices by Orde...
X-Axis Range: Automatic

Slice by Order Medication

Grab Top 10

- HYDROMORPHONE (PF) 2 MG/M...
- HYDROMORPHONE 1 MG TABLET
- METHADONE 1 MG/ML ORAL SOL...
- HYDROMORPHONE 1 MG/ML OR...
- MORPHINE SULFATE 2 MG/ML IN...
- METHADONE 1 MG/ML INJECTIO...
- MORPHINE HCL 1 MG/ML ORAL S...
- NALBUPHINE 10 MG/ML INJECTI...
- HYDROMORPHONE 40 MCG/ML I...
- HYDROMORPHONE 200 MCG/ML...
- None of the above



Research and Connect Care

Number of ICU Stays by ICU Length of Stay Range (Last 6 months)

19 Jul 2021 – 18 Jan 2022

| Legal Sex | Age at ICU Stay... | ICU Department | ICU Length of Stay | Number c |
|---|--------------------|----------------------|--------------------|----------|
| ICU Length of Stay 24.99 Days to 49.99 Days | | | | |
| ICU Length of Stay 49.99 Days to 74.99 Days | | | | |
| ICU Length of Stay ≥ 74.99 Days | | | | |
| Female | 0.00 Years | EDM STO WMC 3A3 NICU | 99.24 Days | |
| Female | 0.00 Years | EDM STO WMC 3A3 NICU | 75.81 Days | |
| Male | 0.22 Years | EDM STO WMC 3A3 NICU | | |
| Male | 0.00 Years | EDM STO WMC 3A3 NICU | | |
| Female | 0.21 Years | EDM STO MAZ 6A | | |
| Male | 0.02 Years | EDM STO WMC 3A3 NICU | | |

Export ICU Stays to Excel
Chart
Edit Description
Add Criteria
Troubleshoot



Research and Connect Care

Research Coordinator Learning Home

General Resources

Research Guides & Forms

- Guides & Forms
 - Update Study Records
 - HSA Change Request Form
 - Manage Research Study Patients
 - Uploading Research Consent Forms
 - Link Encounters to Studies
 - Document Adverse Events
 - Investigational Blood Products
 - Personalization
 - Reporting Content Guide
- Oncology Specific
 - Tracking Research Study Amendments
 - Patient Study Timelines
- Miscellaneous
 - Department Specific Permission to Contact Lists Guidance
 - Preparing for a CIU Visit
 - Accessing Allergy and Immunization Information
 - Accessing the OR Status Board and ED Track Board
- Process & Practice
 - You can find guidance documents for Connect Care research processes and practice (e.g. Charting Etiquette and Ordering Research labs) on the website below. Look at the Templates and Documents section under Connect Care Resources.
 - Health System Access Resource Page
 - AHS Health System Access - IT Access

General Resources

Calgary Zone Launches 4-5 Specific Workflows - Research

Last Refresh: 11:32:52 PM

- Calgary Zone Research Clinic Specimen Collection
- Calgary Zone Research Lab Specimen Collection Interim State

Orders

- Research Orders Quick Start Guide
- Using SmartSets
- Research Pended Orders Workflow Tip Sheet

Medications

- Study Drug (Investigational Medication) Request Form
- Research Study Medication Grouper Request

Specimens

- Research Kit Order - Quick Start Guide
- Research Orders Ambulatory Specimen Collection
- Clinical Trials and Research (CT&R) Specimen Labeling for Research Kits
- Specimen Result Documentation

Document External Lab Results

- Document Clinical Significance of Research Results

Diagnostic

- Ordering ECGs in Clinic

Additional Dashboards

Additional Resources

Research Charge Review

- Research Charge Review
- Research Charge Review Common Charges
- Research Charge Investigation

External Monitor Resources

- Letter to Sponsors - Provider Portal and External Study Monitors
- Request External Monitor Access Checklist
- Quick Start Guide
- Monitor a Study
- Tip Sheet
- Release Patients to Study Monitors

Super User Resources

- Research Conversion FAQ
- Research Study Team Super User FAQ
- Getting Started with Connect Care for Research

Reporting Resources

Crystal reports will be gradually removed from Connect Care starting Fall 2022. Learn more here: <https://insite.albertahealthservices.ca/Main/assets/cistr/tms-cis-tr-comms-crystal-report-decommission.pdf>

- Analytics Catalog
 - Tableau in Connect Care
- Radar Dashboards
 - How to Add a Link to Your Radar Dashboard
 - How to Change Your Default Dashboard

Clinical Resources

Outpatient Guides

- Amb Guides
- Cheat Sheets

Additional Outpatient Resources

- Documenting Diagnoses and Problems

ED & Inpatient Guides

- Inpatient
 - Inpatient - Find Patients
 - Inpatient - Orders
 - Inpatient - Medication Administration
 - Lines, Drains, & Airways
 - Inpatient - Code, Sedation, Stroke, and STEMI
- ED
 - ED - Find Patients
 - ED - Orders
 - ED - Medication Administration

MyAHS Connect Resources

- General Resources
- Proxy Access
- Patient Resources

Patient Movement

- AHS Patient Movement Guide



Analytics Catalog: Content



Dashboards



Components



Workbench
Templates/Reports/Models



SlicerDicer Sessions
and Data Models



Support and Resources

Finding Help & Submitting Tickets

- **For urgent issues (including login or device concerns) or IT related issues call 1-877-311-4300** (Please visit: [Insite IT Service Desk & Solution Center](#) for more information).
- **For non-urgent issues**
 1. Ask a local research super-user first; your colleagues are your first best resource.
 2. You can also submit a Connect Care IT ticket for non-urgent research-specific system issues using our online concierge form – refer to [Connect Care IT ticket](#). Under ‘Issue Type’, select ‘Research’.

Important Resources

- [Health System Access Webpage](#)
- [Getting Started with Connect Care](#)
- [CC Research Coordinator Checklist](#)
- [CC Research Training Requirements and Sequencing](#)
- [CC Research Clinical Department and Service Area Tip Sheet](#)
- [CC Research Charting Etiquette Guide](#)



Research and Connect Care

Research Coordinator Learning Home ★

General Resources

Research Guides

- Guides
 - Update Study Records
 - Manage Research Study Patients
 - Link Encounters to Studies
 - Research Orders
 - Investigational Blood Products
 - Tracking Research Study Amendments
 - Patient Study Timelines
 - Reporting Content Guide
 - Personalization
- Tip Sheets
 - Preparing for a CIU Visit
 - Document Adverse Events
 - Accessing the OR Status Board and ED Track Board
 - Using SmartSets
 - Uploading Research Consent Forms
 - Department Specific Permission to Contact Lists Guidance
 - Accessing Allergy and Immunization Information
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 - You can find guidance documents for Connect Care research processes and practice (e.g. Charting Etiquette and Ordering Research labs) on the website below. Look at the Templates and Documents section under Connect Care Resources.
 - Health System Access Resource Page

General Resources

Calgary Zone Waves 4-6 Specific Workflows - Research

Last Refresh: 11:31:20 AM

- Research Calgary Specimen Collection

Orders

- Orders Only and Pre-Charting for Research
- Ordering Research Labs
- Provider Workflow - Signing Pended Orders
- Specimen - Ordering & Collection
- Ambulatory Specimen Collection
- Blood Collection Alternative Workflow
- Research Kit Order - Quick Start Guide
- Research Kit Labelling
- Clinical Trials and Research (CT&R) Specimen Labeling for Research Kits
- Specimen Result Documentation
- Document External Lab Results
- Document Clinical Significance of Research Results
- Diagnostic
 - Ordering ECGs in Clinic

Research Links

- AHS Research How To Guides
 - Research Workflow Walkthrough
 - Norms - Charting Etiquette for Research
 - Documenting Interest to Participate in Research

Additional Resources

Research Charge Review

- Research Charge Review
- Research Charge Common Charges
- Research Charge Investigation

External Monitor Resources

- Letter to Sponsors - Provider Portal and External Study Monitors
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Super User Resources

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Reporting Resources

- Analytics Catalog
 - Tableau in Connect Care
- Radar Dashboards
 - How to Add a Link to Your Radar Dashboard
 - How to Change Your Default Dashboard
 - How to Save Default Dashboard Summary Settings as Views
 - Modify Your Radar Dashboard (video)

Clinical Resources

Outpatient Guides

- Amb Guides
- Cheat Sheets

Additional Outpatient Resources

- Documenting Diagnoses and Problems

ED & Inpatient Guides

- Inpatient
 - Inpatient - Find Patients
 - Inpatient - Orders
 - Inpatient - Medication Administration
 - Lines, Drains, & Airways
 - Inpatient - Code, Sedation, Stroke, and STEMI
- ED
 - ED - Find Patients
 - ED - Orders
 - ED - Medication Administration

MyAHS Connect Resources

- General Resources
 - Quick Start Guide for Providers, Clinicians, Clinic Staff
 - Frequently Asked Questions
 - Patient Sign Up Process for MyAHS Connect
 - eLearning Resources
- Proxy Access



***Remember:
Research is
care!!***

We are here to answer your questions!



For general inquiries and to sign up for Connect Care Research Communications, including event invites, email CC.Research@ahs.ca



For questions regarding the study intake process or approvals related to your study, contact Research.Administration@ahs.ca



For questions related to training requirements and role assignment, contact HSAResearchITAccess@ahs.ca

Question and Answer Period

QUESTION #1: We had requested exclusively read-access; for uploading patient consents to the record, do we require write-access?

- **Answer:** Uploading patient consents to the record is a form of documentation directly to a patient chart and requires write-access to complete. However, if your study does not require any clinical interventions or treatment of participants at an AHS facility, then this documentation would need to be maintained outside of system.

QUESTION #2: Do we need to go back and upload consent for patients enrolled before go-live?

Answer: No, you do not need to upload informed consent forms prior to the Launch of Connect Care at your site. You only need to upload consent forms for patients that are enrolled after launch.

Question and Answer Period

QUESTION #3: I have 500 participants enrolled in our research study. How long will the research conversion take me?

- **Answer:** It only takes a few minutes to link a patient to your study in Connect Care. The classroom will only be 2 hours long, but you will have a couple of weeks to complete the linkage prior to the launch of Connect Care. As long as you link the patient before their next appointment.